

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1911023		Call : PM523	
Customer :	Adhex Technologies	System :	TubeScan DS 250 4K
Customer Contact :	M. Clément Cortot	SN :	ASO083905_42.2109
Customer Order number :		Machine Nickname :	BOB.19

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	011/10/2023					
Travel To	0					
Start Time	10h00					
Lunch Time	1					
End Time	12h00					
Travel From	0					

Details	Maintenance Préventive du système TubeScan sur débobineuse Prati BOB.19
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Adhex Technologies / 44 Rue de Longvic – 21300 – Chenôve - France](#)

Contact person at customer : [M. Clément Cortot \(Ingénieur Méthodes Process\)](#)

Customer Mail & Mobile/Landline : c.cortot@adhex.com / +33 6 23 87 80 03

System Type : [DS 250 4K / M2089aC0.833](#)

SN : [ASO083905_42.2109](#)

Machine Manufacturer/Model/Nickname : [Prati/TE28/BOB.19](#)

Date : [13/10/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-10-13T09:42:09+02:00

BST eltromat FSE



Clément Cortot 2023-10-13T09:41:54+02:00

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes.
- Camera lens cleaned with ZEISS lens wipes.
- Reflectors cleaned with soft cloth using iso propanol or alcohol.
- Backing Bar cleaned with soft using iso propanol or alcohol.
- Optionally acryl insert of backing bar replaced.

☒	☐	☐
☒	☐	☐
☒	☐	☐
☒	☐	☐
☐	☒	☐

2. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked : [2/2](#)
- Brightness and uniformity of the image checked.

☒	☐	☐
☒	☐	☐

3. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel ~~replaced~~ and tightened
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N)

☒	☐	☐
☐	☒	☐

4. Software update :

OK/NOK/NA

- Software Update (if necessary).

☒	☐	☐
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Old SW version : [7.4.48.116](#)

New SW version : [7.4.55.19495](#)

On Customer Site

5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☐ ☒ ☐ |

Parts replaced during Preventive Maintenance :

1 -

2 -

Parts suggested to replace during the next Maintenance :

1 -

2 -

Part need to be replaced as soon as possible :

1 -

2 -

On Customer Site

Technical datas

Computer name : [TubeScan422109](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [118 GB](#)

OS : [Windows 10 Professionnel / v21H1](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920X1080](#)

Computer Model : [Optiplex 7090](#)

Date : [2022](#)

Remote Maintenance (Teamviewer)

IP address : [192.168.1.108](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [192.168.1.253](#)

Preferred DNS server : [192.168.1.253](#)

Alternate DNS server : [8.8.8.8](#)

Teamviewer ID / Version : [917 616 080 / v15](#)

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Notes
