

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2104038		Commande BSTe Int. : PM520	
Customer :	Constantia Jeanne d'Arc	System :	TubeScan DS XL 1400
Customer Contact :	M. François Bodhuin	SN :	42.1661 / ASO072409
Customer Order number :		Machine Nickname :	Tigre 2

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	11/ 10/ 2023					
Travel To	0					
Start Time	16h30					
Lunch Time	0					
End Time	18h30					
Travel From	0					

Details	Maintenance du système TubeScan XL
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details for NYQUIST Systems

Customer name and place : [Constantia Jeanne d'Arc / BP 51 - 52300 - Vecqueville](#)

Contact person at customer : [M. François Bodhuin \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : francois.bodhuin@cflex.com/ +33 6 74 57 25 31

System Type : [TubeScan DS XL 1400 / M2032C-0.24](#)

SN : [42.1661 / ASO072409](#)

Machine Manufacturer/Model/Nickname : [DCM / Tigre / Tigre 2](#)

Date : [13/10/2023](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2023-10-13T14:15:12+02:00



Francois Baudhoin 2023-10-13T11:23:48+02:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes.
- Camera lens cleaned with ZEISS lens wipes.
- Reflectors cleaned with soft cloth using iso propanol or alcohol.
- Backing Bar cleaned with soft using iso propanol or alcohol.
- Optionally acryl insert of backing bar replaced.

☒☐☐☒☐☐☒☐☐☒☐☐☐☒☐**2. Check functioning of the LEDs :**

OK/NOK/NA

- LEDs checked.
- Brightness and uniformity of the image checked.

☒☐☐☒☐☐**3. Replacement of the encoder wheel :**

OK/NOK/NA

- Encoder wheel replaced and tightened
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N)

☒☐☐☒☐☐**4. Software update :**

OK/NOK/NA

- Software Update (if necessary).

☒☐☐Old SW version : [7.4.40.107](#)New SW version : [7.4.55.19495](#)

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Stable location of the EagleView camera checked. | ☒ ☐ ☐ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☐ ☒ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : [TubeScan421661](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [75,3 GB](#)

OS : [Win 10 PRO – v1909](#)

UPS: [2021](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560X1440](#)

Computer Model : [OPTIPLEX 7080 .](#)

Date : [2020](#)

Version : [7.4.55.19495](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [833 553 740 / v12](#)

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Notes
