

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1708006		Call / PM number : PM652	
Customer :	RKW Castelletta	System :	Premius
Customer Contact :	M. Cyril Bartellemy	System Number :	857324/12 - 56478
Customer Order number :		Machine Nickname :	Miraflex

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	24 / 05 / 2024	/ /	/ /	/ /	/ /	/ /
Travel To	0					
Start Time	09h30					
Lunch Time	0					
End Time	11h00					
Travel From	4					

Details	Maintenance preventive sur système Premius.	
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for Premius systems

Available supporting documents :

- Premius PM -1st step (fr)
- Premius digital - User Manual French
- Base de données « GENIUS mdb
- Système de base Fenêtre d'état du système (save Trace)

Customer name and place : [RKW Castelletta / 2 Allée de la Richelande, 42330 Chamboeuf](#)

Contact person at customer / Title : [M. Cyril Barthelemy / Responsable Impression](#)

Customer Mail & Mobile/Landline : cyril.barthelemy@rkw-group.com / +33 6 79 05 47 67

System Type : [Premius](#)

SN : [82607859D0 / 160443E 2012/25](#)

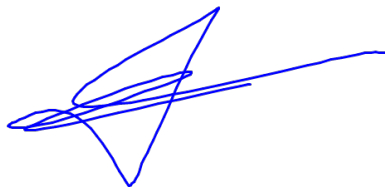
Machine Manufacturer/Model/Nickname : [W&H / Miraflex CL / Miraflex](#)

Date : [24/05/2024](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2024-06-04T09:30:28+02:00

BST eltromat FSE



2024-05-24T11:15:50+02:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

1. Premius digital Controller :

OK/NOK/NA

- Check fan function.

☒ ☐ ☐

- Replace or ~~clean~~ fan filter.

☒ ☐ ☐

2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.

☒ ☐ ☐

- Check cables for damages and correct fit in cable trunks.

☒ ☐ ☐

- Check if all connectors are tightened.

☒ ☐ ☐

3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.

☐ ☐ ☒

- Check for color quality, pixel defects, contrast, brightness.

☒ ☐ ☐

- White calibration (if the colors are not uniform)

☐ ☐ ☒

- Gray calibration (color control option)

☐ ☐ ☒

- Lens calibration (Register option)

☐ ☐ ☒

- Recalibrate touch screen if necessary.

☐ ☒ ☐

4. Traverse and Optic Head according to separate instruction :

OK/NOK/NA

- Replace flash bulbs / flash blocks.

☒ ☐ ☐

Last replacement date : 28/09/2020 - Qty 2

Screwed ☐

Welded ☒

- Clean glasses on flash units (Top/Bottom).

☒ ☐ ☐

- Lens glass cleaning.

☒ ☐ ☐

- Visual check and cleaning of traverse bars.

☒ ☐ ☐

On Customer Site

5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs.

☒ ☐ ☐

Result : 2x2(12/12 OK)

- Clean/Check surface of BackPlate.

☒ ☐ ☐

Dimension : 1350x350 (Scratched)

6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.

☐ ☐ ☒

- Check function of acoustic alarm.

☐ ☐ ☒

-

7. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions, features and developments.

☐ ☒ ☐

8. Check function and performance of the system / customer feedback :

OK/NOK/NA

- System performance at splice situations.
- System performance after "out of print" situations.
- System performance close to max press speed
- Check remote service function with BST eltromat RS. (**)
- Teamviewer Version check and upgrade (v12) :

☒ ☐ ☐
☒ ☐ ☐
☒ ☐ ☐
☒ ☐ ☐
☒ ☐ ☐

Current version : v12

9. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain special functions more detailed on operators (On request).
- Guide the production and watch how operators work with the system to give hints for a better operation if necessary.

☐ ☒ ☐
☐ ☒ ☐

On Customer Site

10. Backup / Fine tuning : (*)**

OK/NOK/NA

- *Preconditions : above points are checked and okay*
- Backup HardDisk or Image-PC exist from current Base Image -PC.
- Save trace on USB stick and explain the procedure to the customer.
- Save database (Genius.mdb)
- FireViewer icon placed on desktop

☒☐☐☐☒☐☒☐☐☒☐☐☒☐☐

OK/NOK/NA

11. Make a backup for our own service purpose and put this on our server.☒☐☐

On Customer Site

Technical datas

Main Power 230V Input : [236 V](#)

Computer name : [PREMIUS](#)

Computer description :

Total Physical Memory : [2.90 GB](#)

Free Space in C Drive (System) : [463 GB](#)

Free Space in D Drive : [1.81 TB](#)

Screen Resolution 1 : [1280x1024](#)

Screen Resolution 2 : [1280x1024](#)

Computer Type : [PD Controller i3 – 2120 3.3 Ghz A1 / 167093BE_0370 IP 20 2017/23](#)

(*) Global Version : Current : [1.32.28](#) New :

(**) **Remote Maintenance (Teamviewer)**

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [472 197 105 / v12](#)

- (***)
- Trace on USB Stick
 - Database (Genius.mdb)
 - Screenshot from Application settings
 - System picture
 - FireViewer adapters : [0-3](#)

OK/NOK/NA

☒	☐	☐
☒	☐	☐
☐	☒	☐
☒	☐	☐
☒	☐	☐

On Customer Site

Parts replaced during Preventive Maintenance :

1 –

2 -

Parts suggested to replace during the next Maintenance :

1 – [Courroie 15x2000](#)

3 -

2 –

4 -

Part need to be replaced as soon as possible :

1 -

4 -

2 -

5 –

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Notes

-Système obsolete plus de mise a jour plus de pieces de rechange