

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. : PM444	
Customer :	J.P.C. Etiquettes	System :	TubeScan DS 330 4000
Customer Contact :	M. Stéphane Delobel	SN :	42.1477
Customer Order number :		Machine Nickname :	FB

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	28/02/2023					
Travel To	5.75					
Start Time	13h45					
Lunch Time	0					
End Time	18h30					
Travel From	0.5					

Details	Maintenance Préventive du Tubescan 330 4000 sur Nilpeter FB3300. Repositionnement mécanique du codeur. Mise à jour du système.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for NYQUIST Systems

Customer name and place : J.P.C Etiquettes / Rue de Gutenberg, 62220 Carvin

Contact person at customer : M. Stéphane Delobel

Customer Mail & Mobile/Landline : sdelobel@jpcetiquettes.fr / +33 3 21 74 56 56

System Type : DS 330 4000 / M2032aC-0.0833

SN : 42.1477

Software version : 7.4.40.107

Machine Manufacturer/Model/Nickname : Nilpeter / FB 3000 S / Nilpeter FB

Date : 01/03/2023

Name : Arnaud Darcel

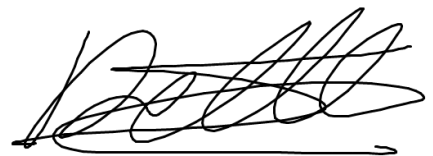
Comments :

Signatures :



Arnaud Darcel 2023-03-01T11:48:49+01:00

BST eltromat FSE



Stéphane Delobel 2023-03-01T11:48:35+01:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes.
- Camera lens cleaned with ZEISS lens wipes.
- Reflectors cleaned with soft cloth using iso propanol or alcohol.
- Backing Bar cleaned with soft using iso propanol or alcohol.
- Optionally acryl insert of backing bar replaced.

☒	☐	☐
☒	☐	☐
☒	☐	☐
☒	☐	☐
☐	☒	☐

2. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked.
- Brightness and uniformity of the image checked.

☒	☐	☐
☒	☐	☐

3. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel ~~replaced~~ and tightened
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N)

☒	☐	☐
☒	☐	☐

4. Software update :

OK/NOK/NA

- Software Update (if necessary).

☒	☐	☐
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Old SW version : [7.2.45.74](#)

New SW version : [7.4.40.107](#)

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

1 – [Bar Codeur](#)

2 -

Parts suggested to replace during the next Maintenance :

1 –

2 –

Part need to be replaced as soon as possible :

1 -

2 -

On Customer Site

Technical datas

Computer name : [TubeScan421477](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [152 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [Optiplex](#)

Date : [26/09/2019](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 605 123 081 / V12](#)

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Notes

- Repositionnement codeur, fixation bar codeur sur 3 points.

