

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV221004DT		Call / PM number : PM436	
Customer :	Almapack	System :	Jupiter
Customer Contact :	M.	SN :	301541
Customer Order number :	BC1411288	Machine Nickname :	F2

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	25 / 01 / 2023	26 / 01 / 2023				
Travel To	0	0.5				
Start Time	14h00	9h00				
Lunch Time	0	0				
End Time	18h30	10h00				
Travel From	0.5	0				

Details	Maintenance Préventive et Instruction
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for AVT Systems

Customer name and place : [Almapack • ZI Sidi Ahmed Ben Yechou – Ain Harrouda – 28630 – Casablanca - Maroc](#)

Contact person at customer : [M. Abdeljalil Belfakir \(Directeur Usine\)](#)

Customer Mail & Mobile/Landline : a.belfakir@almapack.ma / +212 6 61 15 36 06

System Type : [Jupiter](#)

SN : [320541](#)

Machine Manufacturer/Model/Nickname : [Comexi/F2 MP/F2](#)

Date : [26/01/2023](#)

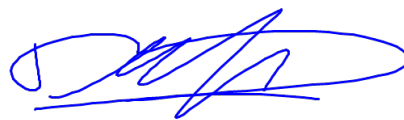
Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-01-26T10:46:42+01:00



Abdeljalil Belfakir 2023-01-26T10:46:28+01:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒☐☐
- Camera lens cleaned with ZEISS lens wipes. ☒☐☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☐☐☒
- Back plate cleaned. ☒☐☐
- Computer filter cleaned/replaced ☒☐☐

2. Camera calibration 100% :

OK/NOK/NA

- Field of View / Period ☐☐☒
- Offset/Gain Calibration. ☐☐☒
- Zero LED calibration : Anyspeed & Position ☐☐☒

3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : ☐☐☒
- Brightness and uniformity of the image checked. ☒☐☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐☐☒
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐☐☒

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐☒☐

Old SW version : [2.9.2.2](#)

New SW version : [2.9.2.2](#)

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6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒	☐	☐
☒	☐	☐
☒	☐	☐
☐	☒	☐
☒	☐	☐
☒	☐	☐

7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

- | | |
|---------------------|-----|
| 1 – Computer Filter | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

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Technical datas

Computer name : [pv](#)

Total Physical Memory : [3.17 GB](#)

Free Space in C Drive (System) : [60.7 GB](#)

Free Space in D Drive : [535 GB](#)

OS : [Microsoft Windows XP Professional 2002 – SP3](#)

Screen Resolution 1 : [1600x600](#)

Screen Resolution 1 : [1600x600](#)

Computer Model : [95203528 / SOB3 JUPITER XP\(X79TO\) ACB 5 M DIGCAM 16G V2.9.2](#)

Date : [Jul, 2013](#)

ACB Firmware : [21/21](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [/ vXX](#)

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Notes

- Unité Flash faible... Ouverture d'Iris maximal non saturée. Impossible d'effectuer le cycle complet de calibration. Réglage manuel des RGB.
- Mirroir taché d'encre.