

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1912025 / 2		Call / PM number : PM724	
Customer :	Atlantique Packaging (Contentin)	System :	Jupiter
Customer Contact :	M. Cédric Fautrat	SN :	307017
Customer Order number :	CM1912025 / 2 signed	Machine Nickname :	Cerutti

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	17/10/2024					
Travel To	0					
Start Time	13h30					
Lunch Time	0					
End Time	16h00					
Travel From	0					

Details	Maintenance Préventive du système d'inspection Jupiter sur presse Cerutti. Message IPB Failure en arrivant sur site. Système en panne. Rechargement Acronis fait en septembre 2023. Diagnostique : Problème de boucle de communication... Problème Hardware. CPC doit faire intervenir AVT
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for AVT Systems

Customer name and place : [Atlantique Packaging \(Cotentin\) / Chemin de la Canurie, 50250 La Haye-du-Puits](#)

Contact person at customer / Title : [M. Cédric Fautrat \(Technicien de Maintenance\)](#)

Customer Mail : maintenance-cotentin@atlantiquepackaging.com

Mobile/Landline : [+33 2 33 07 33 11](#) / [+33 7 80 61 36 91](#)

System SN : [307017](#)

SOB SN : [95203596](#) – SOB3 JUPITER XP(X79TO) 5M DIG CAM 16G V2.9.2.2

Machine Manufacturer/Model/Nickname : [Cerutti / R 980 / Cerutti](#)

Date : [18/10/2024](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



vendredi 18 octobre 2024 11:36:08

BST eltromat FSE



vendredi 18 octobre 2024 11:31:29

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned wit ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☐ ☐ ☒
- Back plate cleaned. ☒ ☐ ☐
- Computer filter cleaned/~~replaced~~ ☒ ☐ ☐

2. Camera calibration 100% :

OK/NOK/NA

- Field of View / Period ☐ ☐ ☒
- Offset/Gain Calibration. ☐ ☐ ☒
- Zero LED calibration : Anyspeed & Position ☐ ☐ ☒

3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☐ ☒ ☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☐ ☒
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☐ ☒

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐ ☐ ☒

Old SW version : [2.9.2.2](#)

New SW version :

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6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☐	☐	☒
☐	☐	☒
☐	☐	☒
☐	☐	☒
☒	☐	☐
☒	☐	☐

7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☐	☒	☐

Parts replaced during Preventive Maintenance :

1 –

2 –

Parts suggested to replace during the next Maintenance :

1 -

2 -

Part need to be replaced as soon as possible :

1 -

2 -

On Customer Site

Technical datas

Computer name : [COT-CERUTTI](#)

Total Physical Memory : [3.17 GB](#)

Free Space in C Drive (System) : [44.7 / 50.5 GB](#)

Free Space in D Drive : [412 /415 GB](#)

OS : [Microsoft Windows XP Professional 2002 – SP3](#)

Screen Resolution 1 : [3840x1200](#)

Screen Resolution 1 : [1280x1024](#)

Computer : [95203596 – SOB3 JUPITER XP\(X79TO\) 5M DIG CAM 16G V2.9.2.2](#)

Date : [Sep, 2015](#)

SN : [307017](#)

ACB Firmware : [yr21/yk21](#)

Remote Maintenance (Teamviewer)

IP address : [10.50.21.25](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [10.50.21.1](#)

Preferred DNS server : [8.8.8.8](#)

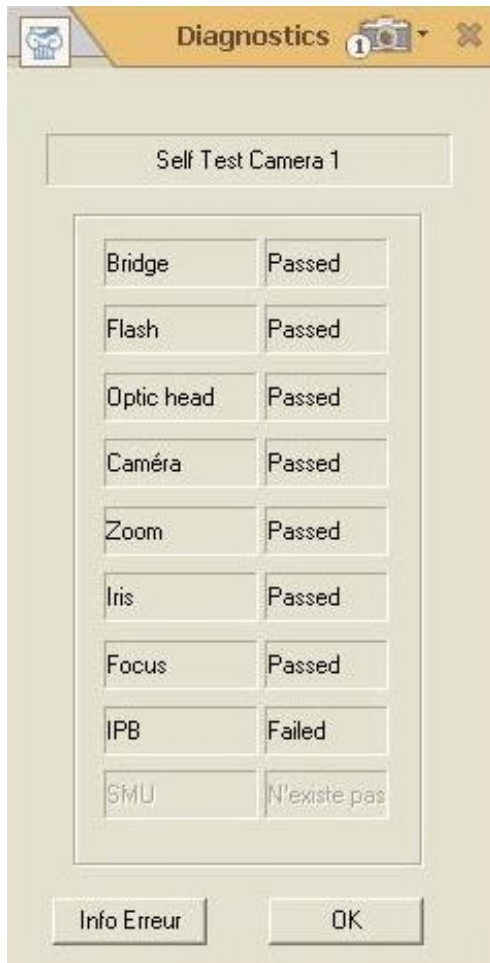
Alternate DNS server :

Teamviewer ID / Version : [996 355 351 / v11](#)

On Customer Site

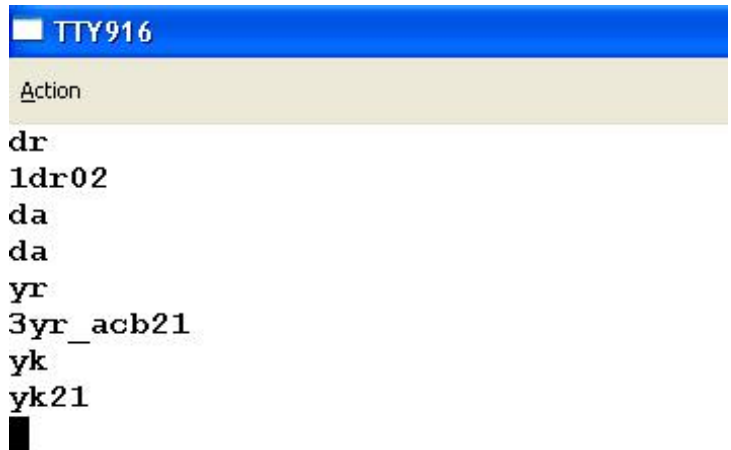
Notes

- IPB Failure & Test



Self Test Camera 1	
Bridge	Passed
Flash	Passed
Optic head	Passed
Caméra	Passed
Zoom	Passed
Iris	Passed
Focus	Passed
IPB	Failed
SMU	N'existe pas

Info Erreur OK



TTY916

Action

dr
1dr02
da
da
yr
3yr_acb21
yk
yk21
■

On Customer Site

Auto Test : ST10 Bridge Controller

ST10 Bridge Controller V1.01

Bridge Com 3

Unit Preparation

☒ Unit preparation
☐ Change address to back bridge
☐ Change address to front bridge

Start

ST10 ATP

☒ Test 1 - Reset ST10
☒ Test 2 - Buzzer testing
☒ Test 3 - limit switches
☒ Test 4 - Motor Encoder and stepper test
☒ Test 5 - Stepper Motor Stall Test
☒ Test 6 - Emergency switch Test

☒ Mark All

Start

Robustness test (q3)

Start

TTY Editor

Target: 181217
Actual: 181217 - Pass
Target: 272495
Actual: 272495 - Pass
Target: 32376
Actual: 32376 - Pass
Target: 67814
Actual: 67814 - Pass
Target: 224666
Actual: 224666 - Pass
Target: 152292
Actual: 152292 - Pass
Target: 120991
Actual: 120991 - Pass
Target: 54306
Actual: 54306 - Pass
Target: 232873
Actual: 232873 - Pass

Command time (ms) 500
Command Retry 3

Report

Main Bridge

On Customer Site

Auto Test : Diagnostics

