

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. :	
Customer :	ADAPA SCHUR FLEXIBLES Uni Packaging AVERDOINGT	System :	wvstar_2000 ttb
Customer Contact :	Aurélien Gervois	SN :	WA18482
Customer Order number :		Machine Nickname :	ROTO09

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

Details	Remplacement des Flash bulb. Remise en place du câble USB de l'écran tactile.
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Purpose of the visit completed : Yes ☒ No ☐Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for IPQ Systems

Available supporting documents :

- Check list for maintenance

Customer name and place : **ADAPA SCHUR FLEXIBLES Uni Packaging AVERDOINGT**

Address	Hameau de Neuville Planque
Zip	62127
City	Averdoingt
Country	France

Contact person at customer : **M. Aurélien Gervois**

Customer Mail & Mobile/Landline : nicolas.fournier@ceeschisler.fr / +33 7 72 24 33 25

System Type : [webvideo_star 2000 ttb](#)

SN : **WA18482**

Machine Manufacturer/Model/Nickname : : Roto 9

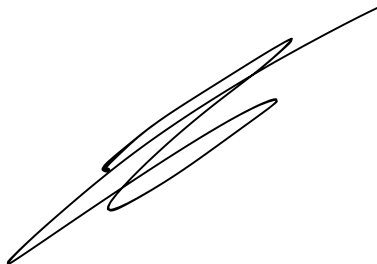
Date : [17/10/2024](#)

Name : [Coutellier Vivien](#)

Comments :

Replacement of the 8 flashbulb of the matrix camera.

Signatures :



BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with lens wipes. ☒ ☐ ☐
- Camera lens cleaned with lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acryl insert of backing bar replaced. ☐ ☒ ☐

2. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐

3. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☒ ☐

4. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐ ☒ ☐

Old SW version :

New SW version :

5. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image). ☒ ☐ ☐
- Stripe alignment checked (Normal and reflective mode). ☒ ☐ ☐

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- | | |
|---|---|
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - IPQ Backup folder | ☒ ☐ ☐ |
| - IPQ screenshot folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----------------------------------|-----|
| 1 - 8 FlashBulb for matrix camera | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

On Customer Site

Technical datas

Computer name :

Total Physical Memory : 16 GB

Free Space in C Drive (System) : 203 GB

OS : Windows 7 Pro

Screen Resolution Touch : 1920*1080

Screen Resolution Full View :

Computer Model :

Date :

Remote Maintenance (Teamviewer)

IP address : DHCP Auto

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :

943958422

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Notes
