

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Call / PM number : PM442	
Customer :	Stickem	System :	Helios II
Customer Contact :	M. Jérôme Dufils	SN :	211386
Customer Order number :		Machine Nickname :	Neptune 2

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	16 / 02 / 2023					
Travel To	0					
Start Time	14h30					
Lunch Time	0					
End Time	17h15					
Travel From	0.5					

Details	Maintenance Préventive du système d'inspection sur débobineuse Neptune 2. Remplacement des 3 lampes (Diffusive x2 + BL x1)... absence d'alimentation pour Reflective x2. Calibration Offset & Gain + FOV. Backup Archive 12 mois + Backup Configuration.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for Inspection Systems

Available supporting documents :

Customer name and place : Stickem / Z.A. La Briquetterie – 76160 – Saint-Jacques sur Darmétal - Franc

Contact person at customer : M. Jérôme Dufils (Responsable Maintenance)

Customer Mail & Mobile/Landline : jdufils@stickem.fr / +33 2 32 86 52 72

System Type :

SN : 211886

Machine Manufacturer/Model/Nickname : SMAG / Neptune / Neptune 2

Date : 17/02/2023

Name : Arnaud Darcel

Comments :

Signatures :

17/02/23



Arnaud Darcel

BS

T eltromat FSE

Customer

J Dufils



On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned wit ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Back plate cleaned. ☒ ☐ ☐
- Computer filter cleaned/~~replaced~~ ☒ ☐ ☐

2. Camera calibration :

OK/NOK/NA

- Field of View / Period 10.05 : 528.26 mm ☒ ☐ ☐
- Offset/Gain Calibration : 90/34/34 (White) ☒ ☐ ☐
- Zero LED calibration : Anyspeed (130) & Position (130) ☒ ☐ ☐

3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : Qty x3 ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☒ ☐ ☐

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☒ ☐ ☐

Old SW version : 5.5.0.0

New SW version : 5.5.0.0

On Customer Site

6. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

7. Backup :

OK/NOK/NA

- | | |
|---------------------|---|
| - BackupRestore | ☒ ☐ ☐ |
| - Archive Printflow | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|--------------------------|-----|
| 1 - Lamps 23720001 Qty 3 | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----------------------------|--------------------------------|
| 1 – Encoder Wheel | 3 – Back Plate (Black & White) |
| 2 - Lamp PS FNC0496-4/230-b | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

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Technical datas

Computer name : Lccd

Total Physical Memory : 16 GB

Free Space in C Drive (System) : 31.1 GB

Free Space in D Drive : 356 GB

Free Space in F drive (Backup) : 403 GB

OS : Windows Embedded Standard (Win7) – SP1 v740

Screen Resolution Touch : 1280x1024

Computer Model : 95203630 / SOB3 HLII B/W WIN7 ACB FUJITSU 16G V4.8.0.1 / SN 215522

Date : Nov, 2016

ACB Firmware : 33/32

Remote Maintenance (Teamviewer)

IP address : 192.168.2.99

Subnet mask : 255.255.255.0

Default gateway : 192.168.2.254

Preferred DNS server : 192.168.2.254

Alternate DNS server :

Teamviewer ID / Version : 301 782 231 / v15

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Notes
