

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2305054		Call / PM number : PM886	
Customer :	Logre Imprimeurs	System :	Inspection System
Customer Contact :	M. Christophe Michel	SN :	426902
Customer Order number :		Machine Nickname :	BOBST M5

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	19/05/2025					
Travel To	0					
Start Time	15h00					
Lunch Time	0					
End Time	17h30					
Travel From	0.5					

Details	Computer Clean-up Soft and Hard. Archive + Ghost reloading. Cabling checked. Fans, BIOS... Calibration (FOV,Gain,Offset...)
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

Customer name and place : [Lorge Imprimeurs / 6 Rue Yves Toudic – 69200 – Vénissieux, France](#)

Contact person at customer : [M. Christophe Michel \(Chef d'équipe\)](#)

Customer Mail & Mobile/Landline : christophe.michel@lorge.fr / +33 6 20 82 91 19

System Type : [Helios S 430 mm](#)

SN : [426902](#)

Machine Manufacturer/Model/Nickname : [BOBST / M5 430 8K / BOBST](#)

Date : [20/05/2025](#)

Name : [Arnaud Darcel](#)

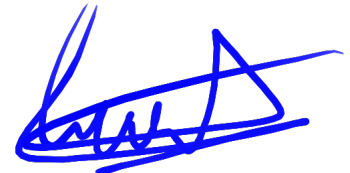
Comments :

Signatures :



20-May-25 1:45 PM

BST eltromat FSE



20-May-25 1:45 PM

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned wit ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Back plate cleaned. | ☒ ☐ ☐ |
| - Computer filter cleaned/replaced | ☐ ☐ ☒ |

2. Camera calibration :

OK/NOK/NA

- | | |
|--|---|
| - Field of View / Period 10.05 : 535.41 mm | ☒ ☐ ☐ |
| - Offset/Gain Calibration. | ☒ ☐ ☐ |
| - Zero LED calibration : Anyspeed & Position : (Virtual) | ☐ ☐ ☒ |

3. Check functioning of the Lamps :

OK/NOK/NA

- | | |
|---|---|
| - Lamps replacement. : LED | ☐ ☐ ☒ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

4. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☒ ☐ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☒ ☐ ☐ |

5. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☐ ☒ ☐ |
|-----------------------------------|---|

Old SW version : 6.0.0.3

New SW version :

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6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒	☐	☐
☒	☐	☐
☒	☐	☐
☒	☐	☐
☒	☐	☐
☐	☒	☐

7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

- 1 -
- 2 -

Parts suggested to replace during the next Maintenance :

- 1 -
- 2 -

Part need to be replaced as soon as possible :

- 1 -
- 2 -

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Technical datas

Computer name : [AVT-M5](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [194 / 244 GB](#)

Free Space in D Drive : [161 / 221 GB](#)

Free Space in E drive (DOS) :

Free Space in F drive (Backup) : [435 931 GB](#)

OS : [Windows Embedded Standard SP1](#)

Screen Resolution Touch : [1920x1080](#)

Computer Model : [W/S HL 1*P2 SOL AIMB-705G2 16 GB WIN7 \(PN25508001\)](#)

ACB Firmware : [49/49](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP via MAC 00-0B-AB-E7-4B-9C](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 116 979 919 / v15](#)

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Notes
