

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1805016		Call / PM number : PM243	
Customer :	Ds Smith Packaging Bretagne	System :	Premius
Customer Contact :	M. Florent Seigneurin	Typ / ASO / SN :	B149959_3683
Customer Order number :		Machine Nickname :	Corben Chadwick

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	28 / 10 / 2021	/ /	/ /	/ /	/ /	/ /
Travel To	6h00					
Start Time	8h30					
Lunch Time	0.5					
End Time	11h30					
Travel From	6h00					

Details	Maintenance préventive Prémium. Je conseillerais de changer le block flash bas plus que 7 sur 8 des flash bulbs fonctionne. Et la courroie de camera qui est craquer sur toute la longueur.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for Premius systems

Available supporting documents :

- Premius PM -1st step (fr)
- Premius digital - User Manual French
- Base de données « GENIUS mdb
- Système de base Fenêtre d'état du système (save Trace)

Customer name and place : [Ds Smith Packaging Sud-Ouest / Rue du Commerce, 16100 Châteaubernard](#)

Contact person at customer / Title : [M. Florent Seigneurin \(Coordinateur maintenance Flexotor\)](#)

Customer Mail & Mobile/Landline : florent.seigneurin@dssmith.com / +33 5 45 35 49 91

Type : [Premius](#)

SN : [B149959_3683](#)

Machine Manufacturer/Model/Nickname : [Cobden Chadwick](#)

Date : [28/10/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2021-10-28T11:54:55+02:00

BST eltromat FSE



Christophe Andrieux 2021-10-28T11:56:18+02:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

1. Premius digital Controller :

OK/NOK/NA

- Check fan function.

☒ ☐ ☐

- Replace or clean fan filter.

☒ ☐ ☐

2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.

☒ ☐ ☐

- Check cables for damages and correct fit in cable trunks.

☒ ☐ ☐

- Check if all connectors are tightened.

☒ ☐ ☐

3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.

☒ ☐ ☐

- Check for color quality, pixel defects, contrast, brightness.

☒ ☐ ☐

- White calibration (if the colors are not uniform)

☐ ☒ ☐

- Gray calibration (color control option)

☐ ☒ ☐

- Lens calibration (Register option)

☐ ☐ ☒

- Recalibrate touch screen if necessary.

☒ ☐ ☐

4. Traverse and Optic Head according to separate instruction :

OK/NOK/NA

- Replace flash bulbs / flash blocks.

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Last replacement date : 2021 (Top)

Qty : 8/8 ok Haut - 7/8 OK Bas

Screwed ☐

Welded ☒

- Clean glasses on flash units (Top/Bottom).

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- Lens glass cleaning.

☒ ☐ ☐

- Visual check and cleaning of traverse bars.

☒ ☐ ☐

On Customer Site

5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs.

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Result :

- Clean/Check surface of BackPlate.

☐ ☐ ☒

Dimension :

6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

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☐ ☐ ☐

7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The guide rollers must rotate with the web speed.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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8. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions, features and developments.

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9. Check function and performance of the system / customer feedback :

OK/NOK/NA

- System performance at splice situations.
- System performance after "out of print" situations.
- System performance close to max press speed
- Check remote service function with BST eltromat RS. (**)
- Teamviewer Version check and upgrade (v12) :

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Current version : [v12](#) New :

On Customer Site

10. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain special functions more detailed on operators (On request).
- Guide the production and watch how operators work with the system to give hints for a better operation if necessary.

☐☐☒☐☒☐**11. Backup / Fine tuning : (***)**

OK/NOK/NA

- *Preconditions : above points are checked and okay*
- Backup HardDisk or Image-PC exist from current Base Image -PC.
- Save trace on USB stick and explain the procedure to the customer.
- Save database (Genius.mdb)
- FireViewer icon placed on desktop

☒☐☐☐☒☐☒☐☐☒☐☐☒☐☐

OK/NOK/NA

12. Make a backup for our own service purpose and put this on our server.☒☐☐

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Technical datas

Computer name : **PREMIUS**

Computer description :

Total Physical Memory : **3 GB**Free Space in C Drive (System) : **34.8 GB**Free Space in D Drive : **465 GB**Screen Resolution 1 : **1280x1024**Screen Resolution 2 : **1280x1024**Computer Type : **PD Controller C2C 3.0 GHz A1**Flash Bulb Reference : **Flash 330 DC 24V 40VA SN : 13042481606**

(*) Global Version : Current : **1.32.9** New :

(**) **Remote Maintenance (Teamviewer)**

IP address : **Need to be check by IT**

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : 571 430 170/ v12

- (***)
- Trace on USB Stick
 - Database (Genius.mdb)
 - Screenshot from Application settings
 - System picture
 - FireViewer adapters : **4**

OK/NOK/NA

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On Customer Site

Parts replaced during Preventive Maintenance :

- | | |
|--|-----|
| 1 – 1 Flash 330 DC 24V 40VA SN : 13042481606 | 3 - |
| 2 – Courroie de camera | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|--|-----|
| 1 – Flash 330 DC 24V 40VA SN : 13042481606 | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | |
|-----|
| 1 – |
| 2 - |

Note

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- Je conseille le changement de la courroie de déplacement camera.

