

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1803014		Commande BSTe Int. : PM é_-	
Customer :	Imprimerie Billet	System :	TubeScan DS 330 CP
Customer Contact :	M. Jérôme Nivart	SN :	36.843
Customer Order number :		Machine Nickname :	VENUS IDV

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	15/12/2021					
Travel To	0					
Start Time	12h30					
Lunch Time	0					
End Time	13h30					
Travel From	2h30					

Details	Maintenance avec Mise a jour du system.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Imprimerie Billet / 6 rue de Romery – 51480 - Damery](#)

Contact person at customer : [M. Jérôme Nivart \(Responsable Qualité](#)

Customer Mail & Mobile/Landline : Jerome.nivart@imprimerie-billet.fr r/ +33 326584011

System Type : [DS 330 CP](#)

SN : [36.843](#)

Machine Manufacturer/Model/Nickname : [SMAG / VENUS / VENUS IDV](#)

Date : [15/12/2021](#)

Name : [Richard Relin](#)

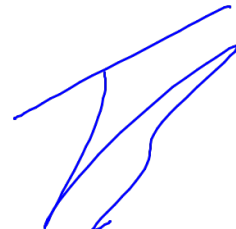
Comments :

Signatures :



Richard Relin 2021-12-16T09:57:12+01:00

BST eltromat FSE



Jerome Nivart 2021-12-15T15:28:34+01:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

3. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☐ ☒ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ |

4. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☒ ☐ ☐ |
|-----------------------------------|---|

Old SW version : [7.0.52.96](#)

New SW version : [7.2.67.100](#)

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☒ ☐ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : [Tubescan-36.843](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [429 GB](#)

OS : [Windows 10Pro](#)

Screen Resolution Touch : [1024X768](#)

Screen Resolution Full View : [1920X1080](#)

Computer Model : [Optiplex 3050](#)

Date : [2018](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 054 089 958 / v12](#)

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Notes
