

On Customer Site

Visit Report

Reference :

Commande BSTe France : M2105039		Call : PM393	
Customer :	Etik Ouest (Soullans)	System :	Helios 330
Customer Contact :	M. Sylvain Gandemer	SN :	215736
Customer Order number :	CM2105039 Signé	Machine Nickname :	M3

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☐ No				

	02/11/2022					
Travel To	0					
Start Time	15h30					
Lunch Time	0					
End Time	17h30					
Travel From	0.5					

Details	Maintenance Préventive du système TubeScan suivant check list. Pleora Unit placed on isolate surface. Camera Basler HS (X4).
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for Inspection Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Etik Ouest / ZA, Route des Borgnières – 85300 - Soullans](#)

Contact person at customer : [M. Sylvain Gandemer](#)

Customer Mail & Mobile/Landline : sgandemer@etikouest.com / +33 2 51 49 17 27

System Type : [Helios 330mm](#)

SN : [215736](#)

Machine Manufacturer/Model/Nickname : [Paganessi / EP 4617 / M3](#)

Date : [04/11/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-11-04T18:40:28+01:00

BST eltromat FSE



Julien Aubron 2022-11-04T10:30:14+01:00

Customer

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Prior to a Preventive Maintenance :

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐
- Back plate cleaned. ☒ ☐
- Computer filter ~~cleaned~~/replaced ☒ ☐

2. Camera calibration :

OK/NA

- Field of View / Period 10.05 : 598.99 mm ☒ ☐
- Offset/Gain Calibration : 111/124/128 – 43/47/47 – 5/6/7 (None) ☒ ☐
- Zero LED calibration : Anyspeed & Zero Signal : 129 ☒ ☐

3. Check functioning of the Lamps :

OK/NA

- Lamps replacement. : Qty x5 - 23720009 ☐ ☒
- Brightness and uniformity of the image checked. ☒ ☐

4. Replacement of the encoder wheel :

OK/NA

- Encoder wheel ~~replaced~~ and tightened ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☒ ☐

5. Software update :

OK/NA

- Software Update (if necessary). ☒ ☐

Old SW version : 3.5.2.0

New SW version : 3.5.2.0

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6. Final check of the running system :

OK/NA

- Stability of live image checked (without reference image). ☒ ☐
- Stripe alignment checked (Normal and reflective mode). ☒ ☐
- Registration checked. ☒ ☐
- Maximum speed checked. ☐ ☒
- Hard drive capacity checked. ☒ ☐
- Backup created and saved locally and/or on USB stick. ☒ ☐

7. Backup :

OK/NA

- BackupRestore ☒ ☐
- Archive Printflow ☒ ☐
- Acronis ☐ ☒

Parts replaced during Preventive Maintenance :

- 1 - SOB filter 3 -
- 2 - 4 -

Parts suggested to replace during the next Maintenance :

- 1 - Lamps 23720001 Qty 5 3 -
- 2 - 4 -

Part need to be replaced as soon as possible :

- 1 - Basler Camera L304kc 3 -
- 2 - 4 -

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Technical datas

Computer name : [LCCD](#)

Total Physical Memory : [2 GB](#)

Free Space in C Drive (System) : [43.7 GB](#)

Free Space in D Drive : [415 GB](#)

Free Space in F Drive (Backup) :

OS : [Microsoft Windows XP](#)

Screen Resolution Touch : [1280x768](#)

Computer Model : [95203411-S / IBASE](#)

Date : [Jan, 17](#)

Remote Maintenance (Teamviewer)

IP address : [\(DHCP Automatic\)](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 143 250 780 / v10](#)

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Notes

- Besoin de commander chez AVT une « Light Tower » sans relais avec longueur de câble désirée.
- Besoin d'un jeu de plaque pour Back Light 330 mm