

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1803014		Commande BSTe Int. : PM272	
Customer :	Imprimerie Billet	System :	TubeScan EV 330
Customer Contact :	M. Jérôme Nivart	SN :	34.506
Customer Order number :		Machine Nickname :	EM280-2

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	21/12/2020					
Travel To	0					
Start Time	14h30					
Lunch Time	0					
End Time	16h00					
Travel From	0					

Details	Maintenance avec Mise a jour du Software + Calibration de la matricielle.
---------	---

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Imprimerie Billet / 6 rue de Romery – 51480 - Damery](#)

Contact person at customer : [M. Jérôme Nivart \(Responsable Qualité](#)

Customer Mail & Mobile/Landline : Jerome.nivart@imprimerie-billet.fr r/ +33 326584011

System Type : [EV 330](#)

SN : [34.506](#)

Machine Manufacturer/Model/Nickname : [Gallus / EM280-2](#)

Date : [13/12/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2021-12-16T09:54:43+01:00



Jerome Nivart 2021-12-15T15:24:00+01:00

BST eltromat FSE

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acrylic insert of backing bar replaced. ☒ ☐ ☐

2. EagleView – Cleaning and lubricating the rail :

OK/NOK/NA

- Rail cleaned (EagleView only). ☒ ☐ ☐
- Rail lubricated with silicone oil (EagleView only). ☒ ☐ ☐
- Length of traverse checked (Calibrate run). ☒ ☐ ☐

3. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☒ ☐

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☒ ☐ ☐

Old SW version : [7.0.52.96](#)

New SW version : [7.2.67.100](#)

On Customer Site

6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Stable location of the EagleView camera checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒	☐	☐
☒	☐	☐
☒	☐	☐
☐	☒	☐
☒	☐	☐
☒	☐	☐
☒	☐	☐

7. Backup :

OK/NOK/NA

- NYCAMConfig folder
- NYCAMProg folder
- WindowsImageBackup and/or Image
- Application / Computer Screenshots

☒	☐	☐
☒	☐	☐
☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

1 -	3 -
2 -	4 -

Parts suggested to replace during the next Maintenance :

1 – Backplate	3 -
2 –	4 -

Part need to be replaced as soon as possible :

1 -	4 -
2 -	5 -

On Customer Site

Technical datas

Computer name : [Tubescan-PC](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [408GB](#)

OS : [Windows 10 pro](#)

Screen Resolution Touch : [1024X768](#)

Screen Resolution Full View : [1680X1050](#)

Computer Model :Optiplex 7040

Date : [2016](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [300 383 299 / V12](#)

On Customer Site

Notes
