

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2310056		Call : PM559	
Customer :	SBE	System :	TubeScan TS 430
Customer Contact :	M. Nicolas Robert	SN :	34.191
Customer Order number :	CM2310056 - Signé	Machine Nickname :	Jupiter 5

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	10/11/2023					
Travel To	0.5					
Start Time	8h30					
Lunch Time	0					
End Time	11h30					
Travel From	5					

Details	Maintenance Préventive du système TubeScan sur débobineuse Jupiter 5.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [SBE / 13 rue Théodore Botrel – 35550 – Pipriac - France](#)

Contact person at customer : [M. Nicolas Robert \(Coordinateur Flexo\)](#)

Customer Mail & Mobile/Landline : atelier.flexo@sbe-etiquettes.fr / +33 2 99 34 37 49

System Type : [TS 430 / 325x-0.2778](#)

SN : [34.191](#)

Machine Manufacturer/Model/Nickname : [Prati/JUPITER TC 450/Jupiter 5](#)

Date : [10/11/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-11-10T10:47:32+01:00

BST eltromat FSE



Nicolas Robert 2023-11-10T10:47:19+01:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked : 6/6 | ☒ ☐ ☐ |
| o UV | ☐ ☐ ☒ |
| o Back Light | ☐ ☐ ☒ |
| o Contour Light : | ☐ ☐ ☒ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

3. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☒ ☐ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ ☐ |

4. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☐ ☒ ☐ |
|-----------------------------------|---|

Old SW version : 6.3.9.50

New SW version : 6.3.9.50

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☒ ☐ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

1 -

2 -

Parts suggested to replace during the next Maintenance :

1 – [Encoder Wheel](#)

2 –

Part need to be replaced as soon as possible :

1 –

2 -

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Technical datas

Computer name : [TubeScan-PC](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [397 GB](#)

OS : [Windows 7 Prodeessionnal / Service Pack 1](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1680x1050](#)

Computer Model : [OptiPlex 3020](#)

Date : [2015](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 120 388 049 / v15](#)

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Notes
