

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1912027		Call / PM number : PM407	
Customer :	Hélios (Périers)	System :	iPQ Center
Customer Contact :	M. Sebastien Dupray	ASO / WA :	ASO073719 / WA21434
Customer Order number :		Machine Nickname :	BIVA 4/CI14814

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	05 / 01 / 2023					
Travel To	0					
Start Time	11h30					
Lunch Time	0					
End Time	15h30					
Travel From	0					

Details	Maintenance Preventive selon les points mentionnés ci-dessous.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for iPQ systems

Available supporting documents :

- iPQ-Center Setup Instruction
- iPQ-Center Maintenance routines
- WSC-Camera Maintenance routine
- LED illumination maintenance routine

Customer name and place : [Hélios / 43 route de la ZI, 50430 Lessay](#)

Contact person at customer : [M. Sebastien Dupray](#)

Customer Mail & Mobile/Landline : sdupray@helios-imp.com

System Type : [iPQ Center](#)

ASO/WA : [ASO073719/WA21434](#)

Machine Manufacturer/Model/Nickname : [DCM / BIVA 4/CI14814](#)

Date : [05/01/2023](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2023-01-06T16:23:29+01:00



Sebastien Dupray 2023-01-05T17:46:18+01:00

BST eltromat FSE

Customer

Prior to a Preventive Maintenance :

On Customer Site

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

OK/NOK/NA

1. Replace filters of cabinets, check fan function.

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2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

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3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- Recalibrate touch screen if necessary.

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4. Traverse and WSC-Camera according to separate instruction :

OK/NOK/NA

- Replace flash bulbs for main flash.
- Clean glasses in front of main flash.
- Change filters, check fan function.
- Clean lens from dust.
- Clean shadow reducing backplate.
- Check flash bulb in lacquer (Cold Seal) flash.
- Clean half mirrored glass in lacquer flash.
- Check ZIF function with buttons on WSC Control Board.
- Visual check and cleaning of traverse bars.

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On Customer Site

5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs according to instruction.
- Clean surface of white plate.
- Visual check and cleaning of traverse bars.

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6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

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7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The rollers must be smooth, not (max. slightly) spiraled. (iPQ-Check, sis,icm,bc).
- The guide rollers must rotate with the web speed.
- The measuring wheel must be mounted on a roller wrapped $\geq 90^\circ$ material.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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8. Line ship cameras and illumination LED function and image quality :

OK/NOK/NA

- Clean internal mirrors and camera lenses with mirror cleaner.
- Clean LED front illumination and possible LED backlight with window cleaner.
- Verify mechanical mounting of components, special the position of LED backlight to front illumination unit.
- Check LEDs function by sunglasses or welding glasses.
- Change filters and check fans on function.
- Check / proceed the mechanical alignment.
- Check / proceed a white alignment.
- Check / proceed a shading.

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On Customer Site
9. Check measurement wheel :

OK/NOK/NA

- Mounted according to latest mechanical drawing. ☒ ☐ ☐
- Pressure according to iPQ-Check maintenance manual. (10-15N) ☒ ☐ ☐
- No dirt or damages on rubber surface. ☒ ☐ ☐
- Smooth running. ☒ ☐ ☐
- Running on the web. ☒ ☐ ☐
- Not too far from line camera unit (≤ 1 meter). ☒ ☐ ☐
- Rollers not or only slightly spiraled. ☒ ☐ ☐

OK/NOK/NA

10. Exchange the UPS battery according to iPQ-Check maintenance.
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- Model : [1ELNT320553-190028948](#) Date : [2021](#)

11. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions and features. ☒ ☐ ☐
- Check if an update of communication Workflow components is also necessary. ☐ ☐ ☒

12. Check function and performance of the system :

OK/NOK/NA

- Performance of 100% print defect detection. ☒ ☐ ☐
- System performance at splice situations. ☒ ☐ ☐
- System performance after "out of print" situations. ☒ ☐ ☐
- System performance close to max. iPQ check system speed. ☒ ☐ ☐
- Check function/performance of additional software options like barcode, color Monitoring, Smartregister, etc. ☐ ☐ ☒
- Check remote service function with BST eltromat RS. (**) ☒ ☐ ☐
- Teamviewer Version check and upgrade (v12) : ☒ ☐ ☐
- Check availability of system in customer network for snapshot gallery, pdf-upload And WorkFlow applications. ☐ ☐ ☒

On Customer Site

13. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain new functions from software upgrade ☐ ☒ ☐
- Proceed a practice training at machine about all basic functions. ☐ ☒ ☐
- Explain special functions more detailed on operators request. ☐ ☒ ☐
- Guide the production and watch how operators work with the system to give hints for a better operation. ☐ ☒ ☐

14. Backup for customer :

OK/NOK/NA

- *Preconditions : above points are checked and okay* ☒ ☐ ☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☒ ☐ ☐
- If NOK on previous point, make a new Image-PC or Backup HDD. ☒ ☐ ☐
- Write date and WA/ASO number on Backup HardDisk or Image-PC file name and give a copy to the customer. ☐ ☒ ☐

15. Make a backup for our own service purpose and put this on our server. (*)**

OK/NOK/NA

☒ ☐ ☐

On Customer Site

Prior to a Preventive Maintenance :

Technical datas

Main Power 230V Input : [229V](#)

Computer name : [21434iPQ-Center1-1](#)

Computer description : [iPQ-Center, WA21434](#)

Total Physical Memory : [64 GB](#)

Free Space in C Drive (System) : [37.9 GB](#)

Free Space in D Drive (Data) : [96.5 GB](#)

Free Space in E Drive (Log) : [50.3 GB](#)

Free Space in F Drive (Protocol) : [7.27 TB](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 : [1920x1080](#)

Camera Type : [DALSA-P4-40KHz](#)

Computer Model / Image : [IPC-BG-BKA-BSTE03](#)

(*)	Global Version :	Current : 2.17.6	New : 2.17.9
	TCU.x :	Current : 1.12	New : 1.12
	WSX_3xx/WSC_4xx :	Current : 1.9.3	New : 1.9.6
	PPS.3 :	Current : 2.2	New : 2.2
	ILI-CTRL :	Current : 1.4.3	New : 1.4.3

(**) **Remote Maintenance (Teamviewer)**

IP address : [192.168.50.15](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [192.168.50.254](#)

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [983 759 931 / v12](#)

	OK/NOK/NA
(**) - Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☒ ☐ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpMap file in mmx folder for Check systems (Overlapping)	☐ ☐ ☒
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

Parts replaced during Preventive Maintenance :

1 -	3 -
2 -	4 -

Parts suggested to replace during the next Maintenance :

1 - [8 Bulbs flash](#)

2 -

Part need to be replaced as soon as possible :

1 -	4 -
2 -	5 -

On Customer Site

Notes
