

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1706002		Call / PM number : PM277	
Customer :	Ceisa Packaging	System :	Genius
Customer Contact :	M. Verjus Jean-Paul	Typ / ASO / SN :	1168
Customer Order number :		Machine Nickname :	Astraflex 5

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☒	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	17 / 12 / 2021	/ /	/ /	/ /	/ /	/ /
Travel To	2h00					
Start Time	10h00					
Lunch Time	0					
End Time	12h00					
Travel From	0					

Details	Maintenance Préventive du système Genius sur presse Astraflex 5. Remplacement Des Flash bulbs. Détection de defaults ne fonctionne plus plusieurs problèmes de démarrage. Nous préconisons le changement du matériel car plus de mise a jour ni de pièces. Bloque flash haut a changer condensateur HS sur un des Flash.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for Premius systems

Available supporting documents :

- Premius PM -1st step (fr)
- Premius digital - User Manual French
- Base de données « GENIUS mdb
- Système de base Fenêtre d'état du système (save Trace)

Customer name and place : [Ceisa Packaging / 873 rue de Gautray, 45590 Saint Cyr en Val](#)

Contact person at customer / Title : [M. Verjus Jean-Paul \(Directeur de site\)](#)

Customer Mail & Mobile/Landline : jp.verjus@rebornplastics.com / +33 238 69 01 24

System Type : [Genius](#)

SN : [1168](#)

Machine Manufacturer/Model/Nickname : [W&H / Astraflex / Astraflex 5](#)

Date : [17/12/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :



BST eltromat FSE



Richard Relin 2021-12-22T11:49:27+01:00

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.
Check for IPQ-Spectral sensor replace date.
Check with customer about problems and demands.

1. Premius digital Controller :

OK/NA/NOK

- Check fan function.
- Replace or clean fan filter.

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☒	☐	☐

2. Visual check of system basic hardware condition :

OK/NA/NOK

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

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3. Check image quality of screens with test pattern :

OK/NA/NOK

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- White calibration (if the colors are not uniform)
- Gray calibration (color control option)
- Lens calibration (Register option)
- Recalibrate touch screen if necessary.

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4. Traverse and Optic Head according to separate instruction :

OK/NA/NOK

- Replace flash bulbs / flash blocks.

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Last replacement date : 2021 Qty : 8/8 – Status 17/12/21 : OK

Screwed ☒ Welded ☐

- Clean glasses on flash units (Top/Bottom).
- Lens glass cleaning.
- Visual check and cleaning of traverse bars.

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5. Check power flash or homogeneous BackPlate :

OK/NA/NOK

- Check function of flash bulbs.

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Result :

- Clean/Check surface of BackPlate.

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Dimension : 1320x420mm (Not BST Plate)

6. Alarm status indicator :

OK/NA/NOK

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

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7. Verify the web way in front of line cameras and under measurement wheel :

OK/NA/NOK

- There must be no waves on the web (For SI option)
- The guide rollers must rotate with the web speed.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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8. Check for useful software update with release letter : (*)

OK/NA/NOK

- Update to latest released software version IF system is affected from bug fixes and/or new functions, features and developments.

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9. Check function and performance of the system / customer feedback :

OK/NA/NOK

- System performance at splice situations (For reporting option)
- System performance after "out of print" situations.
- System performance close to max press speed
- Check remote service function with BST eltromat RS. (**)
- Teamviewer Version check and upgrade (v12) :

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Current version : v12 New :

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10. Give an instruction and production guiding for system operators.

OK/NA/NOK

- Explain special functions more detailed on operators (On request). ☐ ☒ ☐
- Guide the production and watch how operators work with the system to give hints for a better operation if necessary. ☐ ☒ ☐

11. Backup / Fine tuning : (***)

OK/NA/NOK

- *Preconditions : above points are checked and okay* ☒ ☐ ☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☐ ☒ ☐
- Save trace on USB stick and explain the procedure to the customer. ☒ ☐ ☐
- Save database (Genius.mdb) ☒ ☐ ☐
- FireViewer icon placed on desktop ☒ ☐ ☐

OK/NA/NOK

12. Make a backup for our own service purpose and put this on our server.

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Technical datas

Computer name : **PREMIUS**

Total Physical Memory : **3 GB**

Free Space in C Drive (System) : **463 GB**

Screen Resolution 1 : **1024x768**

Computer Type : **PD Controller i3 – 2120 3,3 GHz**

Flash Bulb Reference : **Flash C Ver B DC24V 20VA**

Computer description :

Free Space in D Drive : **464 GB**

Screen Resolution 2 : **1024x768**

(*) Global Version : Current : **1.32.25**

New :

(**) **Remote Maintenance (Teamviewer)**

IP address : **DHCP Automatic**

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : 520 335 044 / v12

- (***)
- Trace on USB Stick
 - Database (Genius.mdb)
 - Screenshot from Application settings
 - System picture
 - FireViewer adapters : **3**

OK/NOK/NA

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Parts replaced during Preventive Maintenance :

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|-----------------|-----|
| 1 – Flash Bulbs | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|------------------------|-----|
| 1 – Bloque Flash | 3 - |
| 2 – Courroie de codeur | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 – | 3 - |
| 2 - | 4 - |

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Notes

-COURROIE CODEUR CASSER A REMPLACER SANS QUOI IL N'Y AURA PAS D'IMAGE STABLE.