

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV201005DT		Call / PM number : PM172	
Customer :	Soyaux Plastiques Complexage	System :	Inspection System
Customer Contact :	M. Thomas Roger	SN :	301343
Customer Order number :		Machine Nickname :	F2

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	19 / 11 /2020					
Travel To	6					
Start Time	14h45					
Lunch Time	0					
End Time	17h30					
Travel From	0.5					

Details	Dépannage du système (Start-up issue) et de l'allumage du BackLight. Maintenance Préventive du système d'inspection sur presse Comexi F2. Teamviewer mise à jour. Archivage.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

Customer name and place : [Soyaux Plastiques Complexages / Z.I La Croix Blanche – 16800 – Soyaux](#)

Contact person at customer : [M. Thomas Roger \(Responsible Site\)](#)

Customer Mail & Mobile/Landline : t.roger@spcomplexages.fr/ +33 5 45 38 37 11

SN : [301343](#)

Machine Manufacturer/Model/Nickname : [Comexi / F2 / F2](#)

Date : [20/11/2020](#)

Name : [Arnaud Darcel + Richard Relin](#)

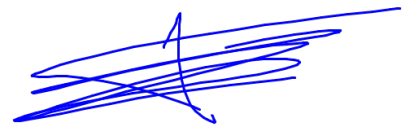
Comments :

Signatures :



Arnaud Darcel 2020-11-20T11:11:53+01:00

BST eltromat FSE



Julien Trocherie 2020-11-20T11:11:41+01:00

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☐ ☐ ☒ |
| - Back plate cleaned. | ☒ ☐ ☐ |
| - Computer filter cleaned /replaced | ☒ ☐ ☐ |

2. Camera calibration :

OK/NOK/NA

- | | | |
|---------------------------------------|--|---|
| - Field of View / Period | 1442.00mm / 10.05 | ☒ ☐ ☐ |
| - Offset/Gain Calibration. | 92/107/111 – 46/48/47 – 8/9/10 (White (LF) | ☒ ☐ ☐ |
| - Zero LED calibration : Any/Zero/Dig | 130/130/129 | ☒ ☐ ☐ |

3. Check functioning of the Lamps :

OK/NOK/NA

- | | |
|---|---|
| - Lamps replacement. : Qty x0 | ☐ ☒ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

4. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☐ ☒ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☒ ☐ ☐ |

5. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☐ ☒ ☐ |
|-----------------------------------|---|

Old SW version : 5.4.#21

New SW version : 5.4.#21

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6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒	☐	☐
☒	☐	☐
☒	☐	☐
☐	☒	☐
☒	☐	☐
☒	☐	☐

7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

- | | |
|-----------------------------|-----|
| 1 - Filters | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|--|-----|
| 1 - Lamps 23720006 Qty 4 | 3 - |
| 2 - Encoder Wheel | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

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Technical datas

Computer name : [AVT-ELITE-F2](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [14.2 GB](#)

Free Space in D Drive : [374 GB](#)

OS : [Windows 7 Embedded SP1 – v740](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 1 : [1920x1080](#)

Computer Model : [95203529 / X79SI](#)

Date : [Jun, 2013](#)

ACB Firmware : [31/31](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : / [v12](#)

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Notes
