

On Customer Site

Visit Report

Reference :

Commande BSTe France : 1911024		Call / PM number : PM298	
Customer :	MCC (Sautron)	System :	SHS 4100
Customer Contact :	M. Mathieu Cabelguen	ASO / WA :	ASO072413
Customer Order number :		Machine Nickname :	DCM 8S

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	07 / 02 / 2022			/ /	/ /	/ /
Travel To	0.5					
Start Time	8h30					
Lunch Time	0					
End Time	10h30					
Travel From	0					

Details	Maintenance Système SHS4100 .
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [MCC / Zi de Tournebride, R.D. 65 F, 44880 Sautron](#)

Contact person at customer / Title : [M. Mathieu Cabelguen \(Chef d'Atelier\)](#)

Customer Mail & Mobile/Landline : mathieu.cabelguen@mcclabel.com / +33 2 28 07 24 00

System Type : [SHS 4100](#)

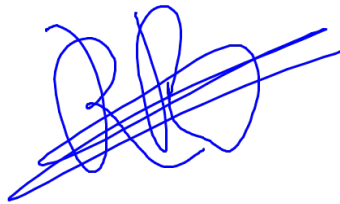
ASO/WA : [ASO072413](#)

Machine Manufacturer/Model/Nickname : [DCM / 8S](#)

Date : [08/02/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :

Richard Relin 2022-02-08T17:33:57+01:00



Laurent Fleury 2022-02-08T16:11:14+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [SHS4100](#)

Computer description : [SHS4100](#)

Total Physical Memory : [4 GB](#)

Free Space in C Drive (System) : [11 GB](#)

Free Space in D Drive (Data) : [1.94 GB](#)

OS : [Windows Embedded Standard SP1](#)

Screen Resolution 1 :

Camera Type : [9X7 2S](#)

Computer Model / Image :

(*) Global Version : Current : [7.1.2](#) New :

(**) **Remote Maintenance (Teamviewer)**

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [658 828 118 / v12](#)

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OK/NOK/NA

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(***)	-	Image	☒	☐	☐
	-	iTrace	☒	☐	☐
	-	Save db	☒	☐	☐
	-	Screenshot from Application settings	☒	☐	☐

Parts replaced during Preventive Maintenance :

1 -	3 -
2 -	4 -

Parts suggested to replace during the next Maintenance :

1 - Backplate	3 -
2 -	4 -

Part need to be replaced as soon as possible :

1 -	3 -
2 -	4 -

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Notes
