

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2201044		Commande BSTe Int. : PM499	
Customer :	ALT Technologies	System :	TubeScan DS330cp
Customer Contact :	M. Gido Lagro	SN :	42.1865
Customer Order number :		Machine Nickname :	Brotech

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	04/07/2023					
Travel To	6.5					
Start Time	08h30					
Lunch Time	0					
End Time	13h00					
Travel From	6.5					

Details	Preventive Maintenance on Tubescan.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details for NYQUIST Systems

Customer name and place : [Alt Technologies St.Laurensdreef 40 3565 AK Utrecht, Netherlands](#)

Contact person at customer : [M. Gido Lagro](#)

Customer Mail & Mobile/Landline : gido.lagro@alttechnologies.com / +31 625 189 830

System Type : [TubeScan DS 330 4000 / M2032Ac-0.0833](#)

SN : [42.1865](#)

Machine Manufacturer/Model/Nickname : [Brotech FS330](#)

Date : [04/07/2023](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2023-07-04T12:40:55+02:00

BST eltromat FSE



Gido Lagro 2023-07-04T12:36:04+02:00

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☐ ☐ ☒ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

3. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☐ ☒ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ ☐ |

4. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☒ ☐ ☐ |
|-----------------------------------|---|

Old SW version : [7.2.80.120](#)

New SW version :

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☒ ☐ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☐ ☒ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : [TubeScan421865](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [131 GB](#)

OS : [Win 10 PRO](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560X1440](#)

Computer Model : [OPTIPLEX 7090 .](#)

Date : [2022](#)

Version : [7.2.81.120](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version [288 085 156/ v12](#)

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Notes
