

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1708005 R2		Call / PM number : PM302	
Customer :	CCL Package Label	System :	TubeScan DS 550 4000
Customer Contact :	Mme Nina Bühlmann	SN :	42.1534
Customer Order number :		Machine Nickname :	Presse 510 Back

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	28 / 01 / 2022					
Travel To	0					
Start Time	15h00					
Lunch Time	0					
End Time	16h20					
Travel From	0					

Details	Maintenance Préventive du système TubeScan sur presse 510. Ecran principal déporté sur écran 32" temporairement avant remplacement
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [CCL Package Label Tobacco / Rue Denis Papin – 91380 – Chilly-Mazarin - France](#)

Contact person at customer : [Mme Nina Bühlmann \(Responsable de Production\)](#)

Customer Mail & Mobile/Landline : nbuhlmann@cclind.com / +33 6 63 75 08 72

System Type : [TubeScan DS 530 4000 / M2032aC-0.1388](#)

SN : [42.1534](#)

Machine Manufacturer/Model/Nickname : [Gallus / EM 510 / 510](#)

Date : [28/01/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2022-01-28T17:22:34+01:00

BST eltromat FSE



Aymeric Beaumont 2022-01-28T17:22:20+01:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. EagleView – Cleaning and lubricating the rail :

OK/NOK/NA

- | | |
|---|---|
| - Rail cleaned (EagleView only). | ☐ ☐ ☒ |
| - Rail lubricated with silicone oil (EagleView only). | ☐ ☐ ☒ |
| - Length of traverse checked (Calibrate run). | ☐ ☐ ☒ |

3. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |
| - UV light option ☐ | |
| - Contourlight option ☐ | |

4. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel cleaned/ replaced and tightened | ☒ ☐ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ ☐ |

5. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☒ ☐ ☐ |
|-----------------------------------|---|

Old SW version : [7.2.42.69](#)

New SW version : [7.2.42.69](#)

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6. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☐ ☐ ☒ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☐ ☐ ☒ |
| - Maximum speed checked. | ☐ ☐ ☒ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

7. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- 1 – 15" touch screen – T1532MSC-B5X / SN 1159894610012
- 2 -

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Technical datas

Computer name : [TubeScan421534](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [170 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1920x1080 \(Temp\)](#)

Screen Resolution Full View : [1920x1080](#)

Camera SN : [FF006072](#)

Computer Model : [Optiplex 5070](#)

Date : [2020](#)

Remote Maintenance (Teamviewer)

IP address : [\(Automatic IP\)](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [359 265 176 / v12](#)

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Notes
