

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2305054		Call / PM number : PM659	
Customer :	Logre Imprimeurs	System :	Inspection System
Customer Contact :	M. Claude Tina Ndongo	SN :	212012
Customer Order number :		Machine Nickname :	13PXL8C

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	05/06/2024					
Travel To	0.5					
Start Time	08h30					
Lunch Time	0					
End Time	11h00					
Travel From	0					

Details	Computer Clean-up Soft and Hard. Archive + Ghost reloading. Cabling checked. Fans, BIOS... Calibration (FOV,Gain,Offset...)
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

Customer name and place : [Lorge Imprimeurs / 6 Rue Yves Toudic – 69200 – Vénissieux, France](#)

Contact person at customer : [M. Claude Tina Ndongo \(Chef d'équipe\)](#)

Customer Mail & Mobile/Landline : claudetina.ndongo@lorge.fr / +33 7 71 43 85 86

System Type : [Helios II 330 mm B/W](#)

SN : [212012](#)

Machine Manufacturer/Model/Nickname : [Mark Andy / 13PXL8C / 13PXL8C](#)

Date : [05/06/2024](#)

Name : [Arnaud Darcel](#)

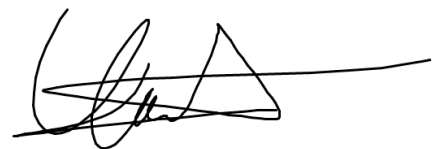
Comments :

Signatures :



Arnaud Darcel 2024-06-07T12:15:17+02:00

BST eltromat FSE



Christophe Michel 2024-06-07T12:15:04+02:00

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Back plate cleaned. ☒ ☐ ☐
- Computer filter cleaned/~~replaced~~ ☒ ☐ ☐

2. Camera calibration :

OK/NOK/NA

- Field of View / Period 10.05 : 420.63 mm ☒ ☐ ☐
- Offset/Gain Calibration. 117/120/133 – 31/27/29 – 10/7/9 – White (LF) ☒ ☐ ☐
- Zero LED calibration : Anyspeed & Position : 147 ☒ ☐ ☐

3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : Qty x0 ☐ ☒ ☐
- Brightness and uniformity of the image checked. ☐ ☒ ☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel ~~replaced~~ and tightened ☒ ☐ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☒ ☐ ☐

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐ ☒ ☐

Old SW version : 6.0.0.3

New SW version :

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6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒	☐	☐
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☐	☒	☐

7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

- 1 -
- 2 -

Parts suggested to replace during the next Maintenance :

- 1 – [Lamps Qty 2](#)
- 2 -

Part need to be replaced as soon as possible :

- 1 -
- 2 -

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Technical datas

Computer name : [AVT-13PXLUV8C](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [69.0 / 117 GB](#)

Free Space in D Drive : [303 / 348 GB](#)

Free Space in E drive (DOS) : [96.8 / 100 MB](#)

Free Space in F drive (Backup) : [307 / 465 GB](#)

OS : [Windows Embedded 7 Service Pack 1 \(License WS7P\), Image Version 1.5](#)

Screen Resolution Touch : [1920x1200](#)

Computer Model : [95203625 / FUJITSU](#)

Date : [Dec, 2014](#)

ACB Firmware : [49/49](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP via MAC 90-1B-0E-3F-B7-B6](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 469 931 210 / v11](#)

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Notes
