

On Customer Site

## Visit Report

**Reference :**

|                                  |                          |                           |                   |
|----------------------------------|--------------------------|---------------------------|-------------------|
| Commande BSTe France : CM2103037 |                          | Call / PM number : PM 381 |                   |
| Customer :                       | Schur Flexibles Uni Roto | System :                  | Webvideo_star TTB |
| Customer Contact :               | M. Aurelien Gervois      | ASO / WA :                | WA18482           |
| Customer Order number :          |                          | Machine Nickname :        | Roto 09           |

**Visit Purpose :**

|                        |                                        |                |                                     |                 |                          |
|------------------------|----------------------------------------|----------------|-------------------------------------|-----------------|--------------------------|
| Mechanical Preparation | <input type="checkbox"/>               | Installation   | <input type="checkbox"/>            | Start-up        | <input type="checkbox"/> |
| Maintenance            | <input checked="" type="checkbox"/>    | Under Contract | <input checked="" type="checkbox"/> | Out of Contract | <input type="checkbox"/> |
| Troubleshoot           | <input type="checkbox"/>               | Under Warranty | <input type="checkbox"/>            | Out of Warranty | <input type="checkbox"/> |
| Instruction            | <input type="checkbox"/> Yes           |                |                                     |                 |                          |
|                        | <input checked="" type="checkbox"/> No |                |                                     |                 |                          |

|             |                |     |     |     |     |     |
|-------------|----------------|-----|-----|-----|-----|-----|
|             | 27 / 10 / 2022 | / / | / / | / / | / / | / / |
| Travel To   | 0              |     |     |     |     |     |
| Start Time  | 13h30          |     |     |     |     |     |
| Lunch Time  | 0              |     |     |     |     |     |
| End Time    | 16h00          |     |     |     |     |     |
| Travel From | 0              |     |     |     |     |     |

|         |  |
|---------|--|
| Details |  |
|---------|--|

Purpose of the visit completed :      Yes ☒      No ☐

Need a new visit :      Yes ☐      No ☒

On Customer Site

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## Maintenance Checklist for **wevideo\_star 2000**

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Available supporting documents :

- iPQ-Center Setup Instruction
- iPQ-Center Maintenance routines
- WSC-Camera Maintenance routine
- LED illumination maintenance routine

Customer name and place : [Schur Flexibles Uni Roto – 24 Hameau de la Neuville – 62127 Averdoingt - France](#)

Contact person at customer / Title : [M. Aurelin Gervois \(Maintenance \)](#)

Customer Mail & Mobile/Landline : [Aurelien.gervois@schurflexibles.com](mailto:Aurelien.gervois@schurflexibles.com) / +33 6 02 03 59 57

System Type : [wevideo\\_star TTB](#)

WA/ASO : [WA18482](#)

Machine Manufacturer/Model/Nickname : [Bobst / Rotomec 4003 MP 1100-350-C / Roto 09](#)

Date : [28/10/2022](#)

Name : [Richard Relin](#)

Comments :

**Signatures :**



Richard Relin  
2022-11-12  
T12:07:40+01:00



Aurelien Gervois 2022-10-28T13:18:09+02:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

OK/NOK/NA

**1. Replace filters of cabinets, check fan function.**

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**2. Visual check of system basic hardware condition :**

OK/NOK/NA

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

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**3. Check image quality of screens with test pattern :**

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- Recalibrate touch screen if necessary.

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**4. Traverse and WSC-Camera according to separate instruction :**

OK/NOK/NA

- Replace flash bulbs for main flash.
- Clean glasses in front of main flash.
- Change filters, check fan function.
- Clean lens from dust.
- Clean shadow reducing backplate.
- Check flash bulb in lacquer (Cold Seal) flash.
- Clean half mirrored glass in lacquer flash.
- Check ZIF function with buttons on WSC Control Board.
- Visual check and cleaning of traverse bars.

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### 5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs according to instruction.
- Clean surface of white plate.
- Visual check and cleaning of traverse bars.

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### 6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

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### 7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The rollers must be smooth, not (max. slightly) spiraled. (iPQ-Check, sis,icm,bc).
- The guide rollers must rotate with the web speed.
- The measuring wheel must be mounted on a roller wrapped  $\geq 90^\circ$  material.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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### 8. Check measurement wheel :

OK/NOK/NA

- Mounted according to latest mechanical drawing.
- Pressure according to iPQ-Check maintenance manual. (10-15N)
- No dirt or damages on rubber surface.
- Smooth running.
- Running on the web.
- Not too far from line camera unit ( $\leq 1$  meter).
- Rollers not or only slightly spiraled.

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OK/NOK/NA

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**9. Exchange the UPS battery according to iPQ-Check maintenance.**

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- Model : 3 S700 IES

Date : 2013

**10. Check for useful software update with release letter : (\*)**

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions and features.

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- Check if an update of communication Workflow components is also necessary.

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**11. Check function and performance of the system :**

OK/NOK/NA

- Check remote service function with BST eltromat RS. (\*\*)

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- Teamviewer Version check and upgrade (v12) :

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- Check availability of system in customer network for snapshot gallery, pdf-upload And WorkFlow applications.

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**12. Give an instruction and production guiding for system operators.**

OK/NOK/NA

- Explain new functions from software upgrade

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- Proceed a practice training at machine about all basic functions.

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- Explain special functions more detailed on operators request.

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- Guide the production and watch how operators work with the system to give hints for a better operation.

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**13. Backup for customer :**

OK/NOK/NA

- *Preconditions : above points are checked and okay*

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- Backup HardDisk or Image-PC exist from current Base Image -PC.

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- If NOK on previous point, make a new Image-PC or Backup HDD.

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- Write date and WA/ASO number on Backup HardDisk or Image-PC file name and give a copy to the customer.

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OK/NOK/NA

**14. Make a backup for our own service purpose and put this on our server. (\*\*\*)**

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On Customer Site

## Technical datas

Computer name : [18482wvstar5-1](#)

Computer description : Total Physical Memory : [4 GB](#)

Computer Model / Image : [1.3.2](#)

### (\*\*) Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

### Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [943 958 422/ v12](#)

- (\*\*\*)
- Dcf and pdfx folder
  - Windows Credentials
  - iPQ-xxxxxx\_bak\_date\_time.zip file generated from sysconfig.py
  - MmxlpmMap file in mmx folder for Check systems (Overlapping)
  - Screenshot from Application settings
  - Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

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**Parts replaced during Preventive Maintenance :**

1 –

2 -

**Parts suggested to replace during the next Maintenance :**

1 – 8 Flash Bulbs

3 -

2 -

4 -

**Part need to be replaced as soon as possible :**

1 -

4 -

2 -

5 –

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Notes

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