

On Customer Site

## Visit Report

**Reference :**

|                                   |                   |                            |                    |
|-----------------------------------|-------------------|----------------------------|--------------------|
| Commande BSTe France : SERV220923 |                   | Commande BSTe Int. : PM388 |                    |
| Customer :                        | Jacquelin Frère   | System :                   | TubeScan DS 430 CP |
| Customer Contact :                | M. Nicolas Moreau | SN :                       | 42.1736            |
| Customer Order number :           |                   | Machine Nickname :         | N° 2               |

**Visit Purpose :**

|                        |                                        |                |                          |                 |                                     |
|------------------------|----------------------------------------|----------------|--------------------------|-----------------|-------------------------------------|
| Mechanical Preparation | <input type="checkbox"/>               | Installation   | <input type="checkbox"/> | Start-up        | <input type="checkbox"/>            |
| Maintenance            | <input checked="" type="checkbox"/>    | Under Contract | <input type="checkbox"/> | Out of Contract | <input checked="" type="checkbox"/> |
| Troubleshoot           | <input type="checkbox"/>               | Under Warranty | <input type="checkbox"/> | Out of Warranty | <input type="checkbox"/>            |
| Instruction            | <input type="checkbox"/> Yes           |                |                          |                 |                                     |
|                        | <input checked="" type="checkbox"/> No |                |                          |                 |                                     |

|             |            |  |  |  |  |  |
|-------------|------------|--|--|--|--|--|
|             | 19/10/2022 |  |  |  |  |  |
| Travel To   | 1.75       |  |  |  |  |  |
| Start Time  | 10h00      |  |  |  |  |  |
| Lunch Time  | 0.5        |  |  |  |  |  |
| End Time    | 12h00      |  |  |  |  |  |
| Travel From | 0          |  |  |  |  |  |

|         |                                                                |
|---------|----------------------------------------------------------------|
| Details | Maintenance Preventive sur Prati N°2 réglages taille étiquette |
|---------|----------------------------------------------------------------|

Purpose of the visit completed :      Yes ☒      No ☐

Need a new visit :      Yes ☐      No ☒

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## Customer details for NYQUIST Systems

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Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Jacquelin Frère / 2 rue Jacques Germain, 21420 Savigny-lès-Beaune](#)

Contact person at customer : [M. Nicolas Moreau \(Chef de Fabrication Adhésive\)](#)

Customer Mail & Mobile/Landline : [planning.nicolas@jacquelin.fr](mailto:planning.nicolas@jacquelin.fr) / +33 3 80 25 06 56

System Type : [DS 330 / 325x-0.2222](#)

SN : [34.632](#)

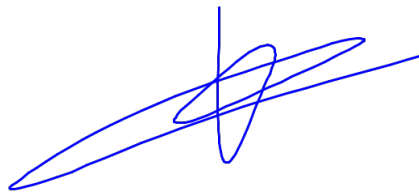
Machine Manufacturer/Model/Nickname : [Prati / Saturn Classic TE330 / N°2](#)

Date : [19/10/2022](#)

Name : [Richard Relin](#)

Comments :

### Signatures :



Richard Relin 2022-10-21T08:39:15+02:00

BST eltromat FSE



Nicolas Moreau 2022-10-20T15:07:45+02:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

**1. Cleaning the optical parts :**

OK/NOK/NA

- |                                                                     |                                                                                       |
|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Mirror cleaned with ZEISS lens wipes.                             | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Camera lens cleaned with ZEISS lens wipes.                        | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Backing Bar cleaned with soft using iso propanol or alcohol.      | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Optionally acryl insert of backing bar replaced.                  | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |

**2. Check functioning of the LEDs :**

OK/NOK/NA

- |                                                   |                                                                                       |
|---------------------------------------------------|---------------------------------------------------------------------------------------|
| - LEDs checked.                                   | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Brightness and uniformity of the image checked. | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

**3. Replacement of the encoder wheel :**

OK/NOK/NA

- |                                                                         |                                                                                       |
|-------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Encoder wheel replaced and tightened                                  | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |

**4. Software update :**

OK/NOK/NA

- |                                   |                                                                                       |
|-----------------------------------|---------------------------------------------------------------------------------------|
| - Software Update (if necessary). | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
|-----------------------------------|---------------------------------------------------------------------------------------|

 Old SW version : [7.0.52.96](#)

 New SW version : [7.2.80.119](#)

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### 5. Final check of the running system :

OK/NOK/NA

- |                                                              |                                                                                       |
|--------------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Stability of live image checked (without reference image). | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Stripe alignment checked (Normal and reflective mode).     | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Registration checked.                                      | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Maximum speed checked.                                     | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Stable location of the EagleView camera checked.           | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |
| - Hard drive capacity checked.                               | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Backup created and saved locally and/or on USB stick.      | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

### 6. Backup :

OK/NOK/NA

- |                                      |                                                                                       |
|--------------------------------------|---------------------------------------------------------------------------------------|
| - NYCAMConfig folder                 | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - NYCAMProg folder                   | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - WindowsImageBackup and/or Image    | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Application / Computer Screenshots | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |

### Parts replaced during Preventive Maintenance :

- |     |     |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

### Parts suggested to replace during the next Maintenance :

- |     |     |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

### Part need to be replaced as soon as possible :

- |     |     |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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## Technical datas

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Computer name : [TubeScan](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [415 GB](#)

OS : [Win10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [Optiplex 3080](#)

Date : [2017](#)

### **Remote Maintenance (Teamviewer)**

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

**Teamviewer ID / Version :** [640 166 491/ V15](#)

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## Notes

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