

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. :	
Customer :	Imprimerie Billet	System :	TubeScan DS 330 CP
Customer Contact :	M. Jérôme Nivart	SN :	34.506
Customer Order number :		Machine Nickname :	EM2

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	09/01/2023	10/01/2023	11/01/2023	12/01/2023	13/01/2023	
Travel To					2	
Start Time			9h00	9h00	10h30	
Lunch Time			1	1	0	
End Time			17h30	18h00	16h30	
Travel From				2.5	2.5	

Details	Le processeur de l'ordinateur est en surcadence et surchauffe. Des écrans bleus apparaissent fréquemment. Message écran bleu : « DRIVER_IRQL_NOT_LESS_OR_EQUAL »
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : Imprimerie Billet / 6 route de Romery. 51480 Damery

Contact person at customer : M. Jérôme Nivart

Customer Mail & Mobile/Landline : jerome.nivart@imprimerie-billet.fr / +33 3 26 58 40 11

System Type : EV 330 CP / 0.1388

SN : 34.506

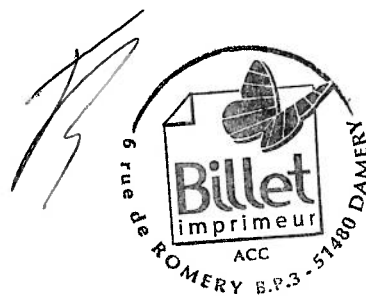
Machine Manufacturer/Model/Nickname : Press Gallus / EM 280 / EM2

Date : 16/01/2023

Name : Coutellier Vivien

Comments :

Signatures :



BST eltromat FSE

Customer

Prior to a Preventive Maintenance :

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Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. EagleView – Cleaning and lubricating the rail :

OK/NOK/NA

- | | |
|---|---|
| - Rail cleaned (EagleView only). | ☒ ☐ ☐ |
| - Rail lubricated with silicone oil (EagleView only). | ☐ ☐ ☒ |
| - Length of traverse checked (Calibrate run). | ☐ ☐ ☒ |

3. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

4. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☐ ☒ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ ☐ |

5. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☐ ☒ ☐ |
|-----------------------------------|---|

Old SW version :

New SW version :

6. Final check of the running system :

OK/NOK/NA

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-
- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Stable location of the EagleView camera checked. | ☒ ☐ ☐ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

7. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☒ ☐ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : TubeScan 34.506

Total Physical Memory : 16 GB

Free Space in C Drive (System) : 203 GB

OS : Windows 10 Pro

Screen Resolution Touch : 1024x768

Screen Resolution Full View : 1920x1080

Computer Model : OPTIPLEX 7040

Date : 2019

Remote Maintenance (Teamviewer)

IP address : DHCP Auto

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :

300 383 299 / v12

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Notes
