

On Customer Site

## Visit Report

**Reference :**

|                               |                         |                           |                     |
|-------------------------------|-------------------------|---------------------------|---------------------|
| Commande BSTe France : 202436 |                         | Commande BSTe Int. : E750 |                     |
| Customer :                    | Constantia Jeanne d'Arc | System :                  | TubeScan DS XL 1400 |
| Customer Contact :            | M. François Bodhuin     | SN :                      | 42.1661 / ASO072409 |
| Customer Order number :       | 75396545 / 75396494     | Machine Nickname :        | Tigre 2             |

**Visit Purpose :**

|                        |                                        |                |                                     |                 |                          |
|------------------------|----------------------------------------|----------------|-------------------------------------|-----------------|--------------------------|
| Mechanical Preparation | <input type="checkbox"/>               | Installation   | <input type="checkbox"/>            | Start-up        | <input type="checkbox"/> |
| Maintenance            | <input checked="" type="checkbox"/>    | Under Contract | <input checked="" type="checkbox"/> | Out of Contract | <input type="checkbox"/> |
| Troubleshoot           | <input type="checkbox"/>               | Under Warranty | <input type="checkbox"/>            | Out of Warranty | <input type="checkbox"/> |
| Instruction            | <input type="checkbox"/> Yes           |                |                                     |                 |                          |
|                        | <input checked="" type="checkbox"/> No |                |                                     |                 |                          |

|             |              |  |  |  |  |  |
|-------------|--------------|--|--|--|--|--|
|             | 13/ 01/ 2022 |  |  |  |  |  |
| Travel To   | 0            |  |  |  |  |  |
| Start Time  | 16h00        |  |  |  |  |  |
| Lunch Time  | 0            |  |  |  |  |  |
| End Time    | 17h30        |  |  |  |  |  |
| Travel From | 0            |  |  |  |  |  |

|         |                                                                 |
|---------|-----------------------------------------------------------------|
| Details | Maintenance du système TubeScan XL réparer allumage automatique |
|---------|-----------------------------------------------------------------|

Purpose of the visit completed :      Yes ☒      No ☐

Need a new visit :      Yes ☐      No ☒

On Customer Site

---

## Customer Details for NYQUIST Systems

---

Customer name and place : [Constantia Jeanne d'Arc / BP 51 - 52300 - Vecqueville](#)

Contact person at customer : [M. François Bodhuin \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : [francois.bodhuin@cflex.com](mailto:francois.bodhuin@cflex.com)/ +33 6 74 57 25 31

System Type : [TubeScan DS XL 1400 / M2032C-0.24](#)

SN : [42.1661 / ASO072409](#)

Machine Manufacturer/Model/Nickname : [DCM / Tigre / Tigre 2](#)

Date : [13/01/2022](#)

Name : [Richard Relin](#)

Comments :

**Signatures :**



Richard Relin 2022-01-14T10:49:13+01:00



Francois bodhuin 2022-01-13T18:54:35+01:00

BST eltromat FSE

Customer

*On Customer Site*


---

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

**1. Cleaning the optical parts :**

OK/NOK/NA

- |                                                                     |                                                                                       |
|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Mirror cleaned with ZEISS lens wipes.                             | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Camera lens cleaned with ZEISS lens wipes.                        | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Backing Bar cleaned with soft using iso propanol or alcohol.      | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Optionally acryl insert of backing bar replaced.                  | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |

**2. Check functioning of the LEDs :**

OK/NOK/NA

- |                                                   |                                                                                       |
|---------------------------------------------------|---------------------------------------------------------------------------------------|
| - LEDs checked.                                   | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Brightness and uniformity of the image checked. | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

**3. Replacement of the encoder wheel :**

OK/NOK/NA

- |                                                                         |                                                                                       |
|-------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Encoder wheel replaced and tightened                                  | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |

**4. Software update :**

OK/NOK/NA

- |                                   |                                                                                       |
|-----------------------------------|---------------------------------------------------------------------------------------|
| - Software Update (if necessary). | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
|-----------------------------------|---------------------------------------------------------------------------------------|

 Old SW version : [7.3.99.2172](#)

New SW version :

On Customer Site

### 5. Final check of the running system :

OK/NOK/NA

- |                                                              |                                                                                       |
|--------------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Stability of live image checked (without reference image). | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Stripe alignment checked (Normal and reflective mode).     | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Registration checked.                                      | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Maximum speed checked.                                     | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Stable location of the EagleView camera checked.           | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Hard drive capacity checked.                               | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Backup created and saved locally and/or on USB stick.      | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

### 6. Backup :

OK/NOK/NA

- |                                      |                                                                                       |
|--------------------------------------|---------------------------------------------------------------------------------------|
| - NYCAMConfig folder                 | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - NYCAMProg folder                   | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - WindowsImageBackup and/or Image    | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Application / Computer Screenshots | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |

### Parts replaced during Preventive Maintenance :

- |     |     |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

### Parts suggested to replace during the next Maintenance :

- |     |     |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

### Part need to be replaced as soon as possible :

- |     |     |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

*On Customer Site*

---

## Technical datas

---

Computer name : [TubeScan421661](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [160 GB](#)

OS : [Win 10 PRO – v1909](#)

UPS: [2021](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560X1440](#)

Computer Model : [OPTIPLEX 7080 .](#)

Date : [2020](#)

Version : [7.3.99.2172](#)

### **Remote Maintenance (Teamviewer)**

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

**Teamviewer ID / Version** : [833 553 740 / v12](#)

*On Customer Site*

---

Notes

---