

On Customer Site

Visit Report

Reference :

Contrat BSTe France : CM1911024		PM Number : 356	
Customer :	MCC Ablis	System :	BCON 2000 MK III
Customer Contact :	M. Ludovic Moulin	SN :	MK9226.0
Customer Order number :		Machine Nickname :	DCM 6

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	09/09/2022					
Travel To	2					
Start Time	10h45					
Lunch Time	0					
End Time	12h00					
Travel From	2					

Details	PC du BCON démarre mais message d'erreur conservant la communication avec les cartes. Alimentation 5V reçoit bien du 230V mais est HS.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for **NIRECO** Systems

Available supporting documents :

- Bcon 2000 - Maintenance-Settings.doc
- Spare Parts for BCON - WX-117232.xls

Customer name and place : [MCC Ablis / 2 Rue de la Fontaine Chaude - 78660 - Ablis](#)

Contact person at customer : [M. Ludovic Mo](#)

Customer Mail & Mobile/Landline : ludovic.moulin@mcclabel.com / +33 1 30 46 03 54

System Type : [BCON 2000 MKII](#)

SN : [MK9226.0](#)

Machine Manufacturer/Model/Nickname : [DCM / / DCM 6](#)

Date : [09/09/2022](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



2022-09-09T11:59:35+02:00

BST eltromat FSE



Yoann Turpin 2022-09-09T11:59:24+02:00

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for Lamps / light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Camera lens cleaned with ZEISS lens wipes. ☐ ☒ ☐
- Camera glasses cleaned with soft cloth using iso propanol or alcohol. ☐ ☒ ☐
- Illumination glasses cleaned with soft cloth using iso propanol or alcohol. ☐ ☒ ☐

2. Check functioning of the Lamps :

OK/NOK/NA

- Lamps checked. ☒ ☐ ☐
 - Fluorescent Bulb 50W – FHF50EX-N (BCON 3000) ☐ ☐ ☒
 - Fluorescent Bulb 32W – FHF32EX-N (BCON 2000) ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☐ ☒ ☐

3. Camera(s) calibration :

OK/NOK/NA

- R.G.B. amplitude profile. ☐ ☒ ☐
- Timer BIAS (Black) R.G.B. ☐ ☒ ☐
- Timer GAIN (White) R.G.B. ☐ ☒ ☐

4. Encoder wheel :

OK/NOK/NA

- Encoder wheel ~~replaced~~/cleaned and tightened ☐ ☒ ☐

5. Software Version : v1.0.0.0 / Bcon Init 01 02/08 – Bcon Bios 00 10/11 MC2251 99 11/04 – MC2236 00 09/01

6. Backup :

OK/NOK/NA

- BCON folder. ☐ ☒ ☐
- WindowsImageBackup and/or Image ☐ ☒ ☐
- Application / Computer Screenshots ☐ ☒ ☐

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7. Check of the running system if press can run :

OK/NOK/NA

- Stability of live image checked.
- Stable speed value checked.
- Automatic Inspection checked
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☐	☒	☐
☐	☒	☐
☐	☒	☐
☐	☒	☐
☐	☒	☐

Parts replaced during Preventive Maintenance :

- 1 -
- 2 -
- 3 -
- 4 -

Parts suggested to replace during the next Maintenance :

- 1 -
- 2 -
- 3 -
- 4 -

Part need to be replaced as soon as possible :

- 1 – Optical mouse PS2
- 2 – Power Supply JWS150-5/A
- 3 -
- 4 -

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Technical datas

Computer name :

Total Physical Memory : 127.0 Mo

Free Space in C Drive (System) : X.XX Go

OS : Windows 98 2ème edition 4.10.2222 A

Screen Resolution : 800x600

Computer Model : Genuine Intel

Date :

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :

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Notes

