

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1801013		Call / PM number : PM330	
Customer :	Ds Smith Packaging Bretagne	System :	Premius
Customer Contact :	M. Dagois David	Typ / ASO / SN :	857075/10 - C5BST021.P
Customer Order number :		Machine Nickname :	Corben Chadwick

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	31 / 05 / 2022	/ /	/ /	/ /	/ /	/ /
Travel To	6h30					
Start Time	8h30					
Lunch Time	0.5					
End Time	12h00					
Travel From	6h30					

Details	Maintenance préventive Prémium.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for Premius systems

Available supporting documents :

- Premius PM -1st step (fr)
- Premius digital - User Manual French
- Base de données « GENIUS mdb
- Système de base Fenêtre d'état du système (save Trace)

Customer name and place : [Ds Smith Packaging Bretagne / ZAE de Kervoasdoue – 12 Rue Eugène Guilloux, 29270 Carhaix-Plouguer](#)

Contact person at customer / Title : [M. Dagois David / responsable reprint](#)

Customer Mail & Mobile/Landline : David.dagois@dssmith.com / +33 2 98 9313 68

System Type : [Premius](#)

SN : [857075/10 - C5BST021.P](#)

Machine Manufacturer/Model/Nickname : [Cobden Chadwick](#)

Date : [31/05/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2022-05-31T12:33:29+02:00

BST eltromat FSE



David dagois 2022-05-31T12:33:08+02:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

1. Premius digital Controller :

OK/NOK/NA

- Check fan function.

☒ ☐ ☐

- Replace or clean fan filter.

☒ ☐ ☐

2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.

☒ ☐ ☐

- Check cables for damages and correct fit in cable trunks.

☒ ☐ ☐

- Check if all connectors are tightened.

☒ ☐ ☐

3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.

☒ ☐ ☐

- Check for color quality, pixel defects, contrast, brightness.

☒ ☐ ☐

- White calibration (if the colors are not uniform)

☐ ☒ ☐

- Gray calibration (color control option)

☐ ☒ ☐

- Lens calibration (Register option)

☒ ☐ ☐

- Recalibrate touch screen if necessary.

☒ ☐ ☐

4. Traverse and Optic Head according to separate instruction :

OK/NOK/NA

- Replace flash bulbs / flash blocks.

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Last replacement date : 02/07/2019

Qty : 4 blocks

Screwed ☐

Welded ☒

- Clean glasses on flash units (Top/Bottom).

☒ ☐ ☐

- Lens glass cleaning.

☒ ☐ ☐

- Visual check and cleaning of traverse bars.

☒ ☐ ☐

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5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs.

☒ ☐ ☐

Result : **ALL OK**

- Clean/Check surface of BackPlate.

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6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

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7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The guide rollers must rotate with the web speed.
- The matrix camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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8. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions, features and developments.

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9. Check function and performance of the system / customer feedback :

OK/NOK/NA

- System performance at splice situations.
- System performance after "out of print" situations.
- System performance close to max press speed
- Check remote service function with BST eltromat RS. (**)
- Teamviewer Version check and upgrade (v12) :

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Current version : **v12**

New :

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10. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain special functions more detailed on operators (On request).
- Guide the production and watch how operators work with the system to give hints for a better operation if necessary.

☐ ☒ ☐☐ ☒ ☐**11. Backup / Fine tuning : (***)**

OK/NOK/NA

- *Preconditions : above points are checked and okay*
- Backup HardDisk or Image-PC exist from current Base Image -PC.
- Save trace on USB stick and explain the procedure to the customer.
- Save database (Genius.mdb)
- FireViewer icon placed on desktop

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OK/NOK/NA

12. Make a backup for our own service purpose and put this on our server.☐ ☒ ☐

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Technical datas

Main Power 230V Input : 227 V

Computer name : **PREMIUS**

Computer description : **BST**

Total Physical Memory : 3.25 GB

Free Space in C Drive (System) : 463 GB

Free Space in D Drive : 233 GB

Free Space in P Drive : 1.81TB

Screen Resolution 1 : 1024X768

Screen Resolution 2 : 1280X1024

Computer Type : PD Controller i3 – 2120 3.3 GHz

Flash Bulb Reference : N° 1ELBE129208

(*) Global Version : Current : 105.32.9

New :

(**) **Remote Maintenance (Teamviewer)**

IP address : 10.70.255.193

Subnet mask : 255.255.255.293

Default gateway : 10.70.255.253

Preferred DNS server : 194.2.0.50

Alternate DNS server : 194.2.0.255

Teamviewer ID : 404 194 667 / v12

- (***)
- Trace on USB Stick
 - Database (Genius.mdb)
 - Screenshot from Application settings
 - System picture
 - FireViewer adapters : 2

OK/NOK/NA

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Parts replaced during Preventive Maintenance :

1 -	3 -
2 -	4 -

Parts suggested to replace during the next Maintenance :

1 -	3 -
2 -	4 -

Part need to be replaced as soon as possible :

1 -	4 -
2 -	5 -

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Notes
