

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2104038		Commande BSTe Int. : PM362	
Customer :	Constantia Jeanne d'Arc	System :	TubeScan DS XL 1400
Customer Contact :	M. François Bodhuin	SN :	42.1661 / ASO072409
Customer Order number :		Machine Nickname :	Tigre 2

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	21/ 09/ 2022					
Travel To	0					
Start Time	16h30					
Lunch Time	0					
End Time	18h00					
Travel From	0					

Details	Maintenance du système TubeScan XL
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details for NYQUIST Systems

Customer name and place : [Constantia Jeanne d'Arc / BP 51 - 52300 - Vecqueville](#)

Contact person at customer : [M. François Bodhuin \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : francois.bodhuin@cflex.com / +33 6 74 57 25 31

System Type : [TubeScan DS XL 1400 / M2032C-0.24](#)

SN : [42.1661 / ASO072409](#)

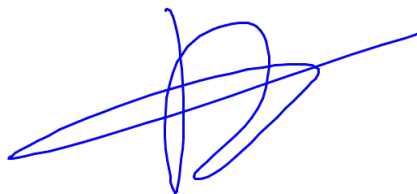
Machine Manufacturer/Model/Nickname : [DCM / Tigre / Tigre 2](#)

Date : [22/09/2022](#)

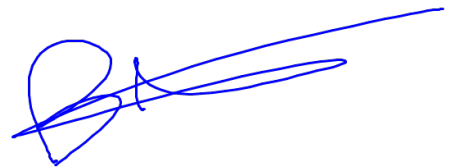
Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2022-09-22T17:06:39+02:00



Francois Bodhuin 2022-09-22T17:03:43+02:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

3. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☐ ☒ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ ☐ |

4. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☒ ☐ ☐ |
|-----------------------------------|---|

 Old SW version : [7.4.28.76](#)

New SW version :

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Stable location of the EagleView camera checked. | ☒ ☐ ☐ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☐ ☒ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : [TubeScan421661](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [160 GB](#)

OS : [Win 10 PRO – v1909](#)

UPS: [2021](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560X1440](#)

Computer Model : [OPTIPLEX 7080 .](#)

Date : [2020](#)

Version : [7.4.28.76](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [833 553 740 / v12](#)

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Notes
