

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212024		Call / PM number : PM297	
Customer :	MCC (Sautron)	System :	iPQ Twin Check + WV R/V
Customer Contact :	M. William Breit	ASO / WA :	WA17653
Customer Order number :		Machine Nickname :	DCM 9 NGV

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	07 / 02 / 2022		/ /	/ /	/ /	/ /
Travel To	0					
Start Time	14h30					
Lunch Time	0					
End Time	17h30					
Travel From	0.5					

Details	Maintenance Preventive sur système twincheck.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer name and place : [MCC / Zi de Tournebride, R.D. 65 F, 44880 Sautron](#)

Contact person at customer / Title : [M. William Breit \(Responsable de Production\)](#)

Customer Mail & Mobile/Landline : william.breit@mcclabel.com / +33 2 28 07 24 00

System Type : [iPQ Twin Check + WV R/V](#)

ASO/WA : [WA17653](#)

Machine Manufacturer/Model/Nickname : [DCM / / 9 NGV](#)

Date : [07/02/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2022-02-08T17:28:54+01:00



Laurent Fleury 2022-02-08T16:09:15+01:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [17910WVSTAR2-1](#)Computer description : [webvideo_star 2000, WA17910](#)Total Physical Memory : [3.16 GB](#)Free Space in C Drive (System) : [GB](#)Free Space in D Drive (Data) : [GB](#)Free Space in E Drive (Log) : [GB](#)Free Space in F Drive (Protocol) : [TB](#)

Screen Resolution 1 :

Screen Resolution 2 :

Camera Type : [Dalsa Sprint 340_2k / wsc_401 Qty 2](#)Computer Model / Image : [Beckhoff / X6240-1050-0030](#)

(*)	Global Version :	Current :	New :
	Srb	Current : 1.0	New :
	iFace	Current : 1.5	New :
	help	Current : 3.4.1	New :
	lib	Current : 4.0.6	New :
	image	Current : 3.1.1	New :
	system	Current : 3.0.3	New :
	application	Current : 3.10.1	New :
	hmi	Current : 1.1.1	New :
	tools	Current : 1.3.3	New :
	TCU.x :	Current : 1.8.4	New :
	WSX_3xx/WSC_4xx :	Current : 1.4.13	New :

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(**) **Remote Maintenance (Teamviewer)**

IP address : [DHCP Automatic \(Internet not active\)](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [929 623 248 / v12](#)

OK/NOK/NA

(***)	- Dcf and pdfx folder	☐	☐	☒
	- Windows Credentials	☐	☒	☐
	- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒	☐	☐
	- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐	☐	☒
	- Screenshot from Application settings	☒	☐	☐
	- Screenshot from visconfig.py (Mmx + Srb + Image)	☒	☐	☐

Parts replaced during the visit on site :

1 -

2 -

Parts suggested to replace :

1 -

2 -

Part need to be replaced as soon as possible :

1 -

2 -

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Notes

**-Système obsolète , plus de possibilité de faire des
Mises à jour .**

S'il y a une panne il y des risques de ne plus pouvoir dépanner .