

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. :	
Customer :	CEE Robert Schisler	System :	Premius
Customer Contact :	M. Nicolas Fournier	SN :	855046/08
Customer Order number :		Machine Nickname :	M146

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	04.04.2024	05.04.2024				
Travel To	4	0.5				
Start Time	13h30	8h15				
Lunch Time	1	1				
End Time	19h20	11h30				
Travel From	0.5	4				

Details	
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Purpose of the visit completed :

Yes ☒

No ☐

Need a new visit :

Yes ☐

No ☒

On Customer Site

BST eltromat FSE

Customer

Prior to a Preventive Maintenance :

- Check for system affecting modification reports and software releases.
- Check for optional light source.
- Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with lens wipes.
- Camera lens cleaned with lens wipes.
- Reflectors cleaned with soft cloth using iso propanol or alcohol.
- Backing Bar cleaned with soft using iso propanol or alcohol.
- Optionally acryl insert of backing bar replaced.

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2. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked.
- Brightness and uniformity of the image checked.

☒ ☐ ☐

☒ ☐ ☐

3. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N)

☐ ☒ ☐

☐ ☒ ☐

4. Software update :

OK/NOK/NA

- Software Update (if necessary).

☐ ☒ ☐

Old SW version :

New SW version :

5. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).

☒ ☐ ☐

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- | | |
|--|---|
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - IPQ Backup folder | ☒ ☐ ☐ |
| - IPQ screenshot folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : Premium

Total Physical Memory : 3 GB

Free Space in C Drive (System) : 463 GB

OS : Windows

Screen Resolution Touch : 1280*1024

Screen Resolution Full View : 1280*1024

Computer Model :

Date :

Remote Maintenance (Teamviewer)

IP address : DHCP Auto

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :

1 733 758 414 / v11

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Notes
