

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1803014		Commande BSTe Int. : PM279	
Customer :	Imprimerie Billet	System :	TubeScan DS 430 CP
Customer Contact :	M. Jérôme Nivart	SN :	36.967
Customer Order number :		Machine Nickname :	ORION II

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	14/12/2021					
Travel To	0.5					
Start Time	13h00					
Lunch Time	0					
End Time	14h15					
Travel From	0					

Details	Maintenance avec mise a jour du System
---------	--

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Imprimerie Billet / 6 rue de Romery – 51480 - Damery](#)

Contact person at customer : [M. Jérôme Nivart \(Responsable Qualité](#)

Customer Mail & Mobile/Landline : Jerome.nivart@imprimerie-billet.fr r/ +33 326584011

System Type : [DS 430 CP](#)

SN : [36.967](#)

Machine Manufacturer/Model/Nickname : [SMAG / ORION / ORION II](#)

Date : [14/12/2021](#)

Name : [Richard Relin](#)

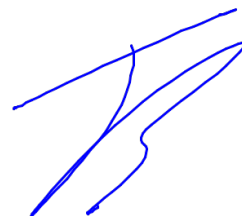
Comments :

Signatures :



Richard Relin 2021-12-16T09:59:49+01:00

BST eltromat FSE



Jerome Nivart 2021-12-15T15:25:14+01:00

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acryl insert of backing bar replaced. ☐ ☒ ☐

2. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐

3. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☒ ☐

4. Software update :

OK/NOK/NA

- Software Update (if necessary). ☒ ☐ ☐

Old SW version : [7.0.52.96](#)

New SW version: [7.2.67.100](#)

On Customer Site

5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☒ ☐ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

On Customer Site

Technical datas

Computer name :Tubescan-36-967

Total Physical Memory : 8 GB

Free Space in C Drive (System) : 432 GB

OS :Windows 10Pro

Screen Resolution Touch : 1024X768

Screen Resolution Full View :1920X1080

Computer Model : Optiplex 3050

Date : 2018

Remote Maintenance (Teamviewer)

IP address : DHCP

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : 1 128 936 202 / v12

On Customer Site

Notes
