

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1911024		Call / PM number : PM607	
Customer :	MCC (Sautron)	System :	IPQ CENTER WV
Customer Contact :	M. Wiliam Breit	ASO / WA :	WA18922
Customer Order number :		Machine Nickname :	S7/DCM7

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	23 / 01 / 2024		/ /	/ /	/ /	/ /
Travel To	0.5					
Start Time	08h30					
Lunch Time	0					
End Time	13h30					
Travel From	0.5					

Details	Maintenance , Nettoyage des lens et miroirs et backup du système .Changement des flash bulbs.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer name and place : [MCC / Zi de Tournebride, R.D. 65 F, 44880 Sautron](#)

Contact person at customer / Title : [M. William Breit \(Responsable de production\)](#)

Customer Mail & Mobile/Landline : William.breit@mcclabel.com / +33 2 28 07 24 00

System Type : [iPQ WV](#)

ASO/WA : [WA18922](#)

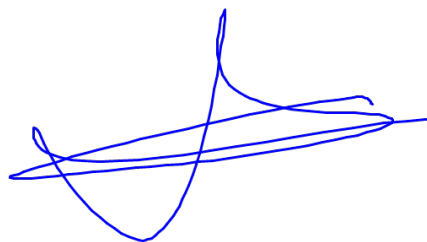
Machine Manufacturer/Model/Nickname : [S7/DCM 7](#)

Date : [25/01/2024](#)

Name : [Relin Richard](#)

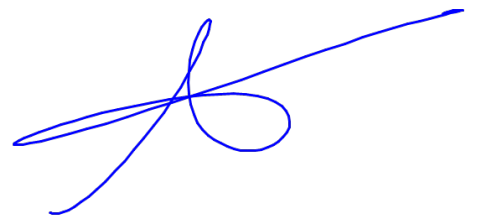
Comments :

Signatures :



Richard Relin 2024-01-26T11:23:40+01:00

BST eltromat FSE



2024-01-25T13:59:10+01:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

OK/NOK/NA

1. Replace filters of cabinets, check fan function.

☒ ☐ ☐

2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

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☒ ☐ ☐
☒ ☐ ☐

3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- Recalibrate touch screen if necessary.

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4. Traverse and WSC-Camera according to separate instruction :

OK/NOK/NA

- Replace flash bulbs for main flash.
- Clean glasses in front of main flash.
- Change filters, check fan function.
- Clean lens from dust.
- Clean shadow reducing backplate.
- Check flash bulb in lacquer (Cold Seal) flash.
- Clean half mirrored glass in lacquer flash.
- Check ZIF function with buttons on WSC Control Board.
- Visual check and cleaning of traverse bars.

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5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs according to instruction.
- Clean surface of white plate.
- Visual check and cleaning of traverse bars.

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6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

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7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The rollers must be smooth, not (max. slightly) spiraled. (iPQ-Check, sis,icm,bc).
- The guide rollers must rotate with the web speed.
- The measuring wheel must be mounted on a roller wrapped $\geq 90^\circ$ material.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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- **Check measurement wheel :**
mechanical drawing.

Mounted according to latest

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- Pressure according to iPQ-Check maintenance manual. (10-15N)
- No dirt or damages on rubber surface.
- Smooth running.
- Running on the web.
- Not too far from line camera unit (≤ 1 meter).
- Rollers not or only slightly spiraled.

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OK/NOK/NA

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8. Exchange the UPS battery according to iPQ-Check maintenance.
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- Model : **EATON 3S 700**

Date : **2023**

9. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions and features.

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- Check if an update of communication Workflow components is also necessary.

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10. Check function and performance of the system :

OK/NOK/NA

- Performance of 100% print defect detection.

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- System performance at splice situations.

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- System performance after "out of print" situations.

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- System performance close to max. iPQ check system speed.

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- Check function/performance of additional software options like barcode, color Monitoring, Smartregister, etc.

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- Check remote service function with BST eltromat RS. (**)

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- Teamviewer Version check and upgrade (v12) :

☒ ☐ ☐

- Check availability of system in customer network for snapshot gallery, pdf-upload And WorkFlow applications.

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11. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain new functions from software upgrade

☐ ☒ ☐

- Proceed a practice training at machine about all basic functions.

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- Explain special functions more detailed on operators request.

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- Guide the production and watch how operators work with the system to give hints for a better operation.

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12. Backup for customer :

OK/NOK/NA

- *Preconditions : above points are checked and okay* ☐ ☒ ☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☐ ☒ ☐
- If NOK on previous point, make a new Image-PC or Backup HDD. ☐ ☒ ☐
- Write date and WA/ASO number on Backup HardDisk or Image-PC file name and give a copy to the customer. ☐ ☒ ☐

OK/NOK/NA

16. Make a backup for our own service purpose and put this on our server. (*)**☐ ☒ ☐

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Technical datas

Main Power 230V Input : [234V](#)

Computer name : [18922IPQ-1-1](#)

Computer description : [iPQ-Center, WA18922](#)

Total Physical Memory : [4 GB](#)

Free Space in C Drive (System) : [29.4 GB](#)

Free Space in D Drive (Data) : [99.4 GB](#)

OS : [Windows](#)

Screen Resolution 1 : [1280X1024](#)

Screen Resolution 2 :

Screen Resolution 3 :

Camera Type :

Computer Model / Image : [OPTIPLEX XE2](#)

(*)	Global Version :	Current : 1.1.1	New :
	TCU.x :	Current : 1.8.5	New :
	WSX_3xx/WSC_4xx :	Current : 1.3	New :
	PPS.3 :	Current :	New :
	ILI-CTRL :	Current :	New :

(**) **Remote Maintenance (Teamviewer)**

IP address : [DHCP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [987 891 521 / v12](#)

	OK/NOK/NA
(**) - Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☐ ☒ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
- Screenshot from Application settings	☐ ☒ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

Parts replaced during Preventive Maintenance :

1 - [8 Bulbs](#) 3 -
2 - 4 -

Parts suggested to replace during the next Maintenance :

1 - [8 Bulbs](#)
2 - [Bloc flash bas](#)

Part need to be replaced as soon as possible :

1 - 4 -
2 - 5 -

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Notes
