

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. :	
Customer :	Imprimerie Billet	System :	TubeScan EV 330 CP
Customer Contact :	M. Jérôme Nivart	SN :	34.505
Customer Order number :		Machine Nickname :	EM 3

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	09/01/2023	10/01/2023	11/01/2023	12/01/2023	13/01/2023	
Travel To					2	
Start Time			9h00	9h00	10h30	
Lunch Time			1	1	0	
End Time			17h30	18h00	16h30	
Travel From				2.5	2.5	

Details	Le processeur de l'ordinateur était en permanence à 100% de ses capacités. Le démarrage de l'ordinateur se faisait très difficilement, le PC a été remplacé.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : Imprimerie Billet / 6 route de Romery. 51480 Damery

Contact person at customer : M. Jérôme Nivart

Customer Mail & Mobile/Landline : jerome.nivart@imprimerie-billet.fr / +33 3 26 58 40 11

System Type : EV 330 CP / 0.1388

SN : 34.505

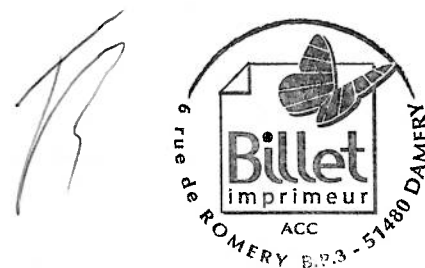
Machine Manufacturer/Model/Nickname : Press Gallus / EM 280 / EM2

Date : 16/01/2023

Name : Coutellier Vivien

Comments :

Signatures :



BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

- Mirror cleaned with lens wipes.
- Camera lens cleaned with lens wipes.
- Reflectors cleaned with soft cloth using iso propanol or alcohol.
- Backing Bar cleaned with soft using iso propanol or alcohol.
- Optionally acryl insert of backing bar replaced.

OK/NOK/NA

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☐ ☒ ☐

2. EagleView – Cleaning and lubricating the rail :

- Rail cleaned (EagleView only).
- Rail lubricated with silicone oil (EagleView only).
- Length of traverse checked (Calibrate run).

OK/NOK/NA

☒ ☐ ☐
☐ ☐ ☒
☐ ☐ ☒

3. Check functioning of the LEDs :

- LEDs checked.
- Brightness and uniformity of the image checked.

OK/NOK/NA

☒ ☐ ☐
☒ ☐ ☐

4. Replacement of the encoder wheel :

- Encoder wheel replaced and tightened
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N)

OK/NOK/NA

☐ ☒ ☐
☐ ☒ ☐

5. Software update :

- Software Update (if necessary).

OK/NOK/NA

☐ ☒ ☐

Old SW version :

New SW version :

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6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Stable location of the EagleView camera checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

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7. Backup :

OK/NOK/NA

- NYCAMConfig folder
- NYCAMProg folder
- WindowsImageBackup and/or Image
- Application / Computer Screenshots

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Parts replaced during Preventive Maintenance :

- | | | |
|-----|---------------|-----|
| 1 - | Optiplex 7040 | 3 - |
| 2 - | HDD | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : TubeScan 34.506

Total Physical Memory : 16 GB

Free Space in C Drive (System) : 203 GB

OS : Windows 10 Pro

Screen Resolution Touch : 1024x768

Screen Resolution Full View : 1920x1080

Computer Model : OPTIPLEX 7040

Date : 2019

Remote Maintenance (Teamviewer)

IP address : DHCP Auto

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :

1 137 660 388 / v12

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Notes
