

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. :	
Customer :	MCC Sautron	System :	Wevideo_star 1000
Customer Contact :	M. Mathieu Cabelguen	SN :	WA18922
Customer Order number :		Machine Nickname :	7S

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

Details	Flash Bulb seront à remplacer à la prochaine intervention.
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Purpose of the visit completed: Yes ☒ No ☐Need a new visit: Yes ☒ No ☐

Maintenance Checklist for IPQ Systems

Available supporting documents:

- Check list for maintenance

Customer name and place: MCC NANTES sautron

Contact person at customer: M. Mathieu Cabelguen (Responsable Service électrique)

On Customer Site

- Customer Mail & Mobile/Landline: **M. Mathieu Cabelguen** : +33 2 28 07 25 05 / +33 6 26 76 41 11 / mathieu.cabelguen@mcclabel.com

System Type: [webvideo_star 1000](#)

SN:

WA18922

Machine Manufacturer/Model/Nickname : : Press DCM / 7S

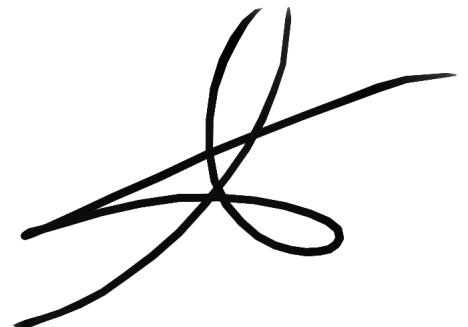
Date : [31/0/2025](#)

Name : [Coutellier Vivien](#)

Comments :

Replacement of the 8 flashbulb of the matrix camera not done need to check with supplier of the bulb.

Signatures :

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

31/01/2025 16:27

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customers about problems, or failure with the system.

1. Cleaning the optical parts:

OK/NOK/NA

- Mirror cleaned with lens wipes. ☒ ☐ ☐
- Camera lens cleaned with lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acryl insert of backing bar replaced. ☐ ☒ ☐

2. Check functioning of the LEDs:

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☐ ☒ ☐

3. Replacement of the encoder wheel:

OK/NOK/NA

- Encoder wheel replaced and tightened ☒ ☐ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☒ ☐

4. Software update:

OK/NOK/NA

- Software Update (if necessary). ☐ ☒ ☐

Old SW version:

New SW version:

5. Final check of the running system:

OK/NOK/NA

- Stability of live image checked (without reference image). ☒ ☐ ☐
- Stripe alignment checked (Normal and reflective mode). ☒ ☐ ☐
- Registration checked. ☒ ☐ ☐

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- | | |
|---|---|
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☐ ☐ ☒ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - IPQ Backup folder | ☒ ☐ ☐ |
| - IPQ screenshot folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☐ ☒ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----------------------------------|-----|
| 1 - 8 Flashbulb for matrix camera | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|---------------|-----|
| 1 - Flashbulb | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

Technical datas

On Customer Site

Main Power 230V Input : 234V

Computer name : 18922IPQ-1-1

Computer description : iPQ-Center, WA18922

Total Physical Memory : 4 GB

Free Space in C Drive (System) : 29.4 GB

Free Space in D Drive (Data) :99.4 GB

OS : Windows 7 pro

Screen Resolution 1 : 1280X1024

Screen Resolution 2 :

Screen Resolution 3 :

Camera Type :

Computer Model / Image : OPTIPLEX XE2 (*)

Global Version : Current :1.1.1 New : TCU.x : Current : 1.8.5 New : WSX_3xx/WSC_4xx : Current : 1.3 New :
PPS.3 : Current : New : ILI-CTRL : Current : New :

Teamviewer ID / Version :

879 943 981 / v15

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Notes
