

On Customer Site

## Visit Report

**Reference :**

|                         |                                                               |                      |                    |
|-------------------------|---------------------------------------------------------------|----------------------|--------------------|
| Commande BSTe France :  |                                                               | Commande BSTe Int. : |                    |
| Customer :              | <b>ADAPA SCHUR FLEXIBLES<br/>Uni Packaging<br/>AVERDOINGT</b> | System :             | <b>wvstar_2000</b> |
| Customer Contact :      | <b>Aurélien Gervois</b>                                       | SN :                 | <b>WA18482</b>     |
| Customer Order number : |                                                               | Machine Nickname :   | <b>ROTO09</b>      |

**Visit Purpose :**

|                        |                                        |                |                                     |                 |                          |
|------------------------|----------------------------------------|----------------|-------------------------------------|-----------------|--------------------------|
| Mechanical Preparation | <input type="checkbox"/>               | Installation   | <input type="checkbox"/>            | Start-up        | <input type="checkbox"/> |
| Maintenance            | <input checked="" type="checkbox"/>    | Under Contract | <input checked="" type="checkbox"/> | Out of Contract | <input type="checkbox"/> |
| Troubleshoot           | <input checked="" type="checkbox"/>    | Under Warranty | <input type="checkbox"/>            | Out of Warranty | <input type="checkbox"/> |
| Instruction            | <input type="checkbox"/> Yes           |                |                                     |                 |                          |
|                        | <input checked="" type="checkbox"/> No |                |                                     |                 |                          |

|         |                                                                                                                             |
|---------|-----------------------------------------------------------------------------------------------------------------------------|
| Details | Remplacement des Flash bulb et nettoyage du connecteur. Le câble RJ45 de la caméra est a remplacer par un câble RJ45 Cat 7. |
|---------|-----------------------------------------------------------------------------------------------------------------------------|

Purpose of the visit completed : Yes ☒ No ☐Need a new visit : Yes ☐ No ☒

## Maintenance Checklist for IPQ Systems

Available supporting documents :

- Check list for maintenance

Customer name and place : **ADAPA SCHUR FLEXIBLES Uni Packaging AVERDOINGT**

*On Customer Site*

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|                |                            |
|----------------|----------------------------|
| <b>Address</b> | Hameau de Neuville Planque |
| <b>Zip</b>     | 62127                      |
| <b>City</b>    | Averdoingt                 |
| <b>Country</b> | France                     |

Contact person at customer : [M. Aurélien Gervois](#)

Customer Mail & Mobile/Landline : [nicolas.fournier@ceeschisler.fr](mailto:nicolas.fournier@ceeschisler.fr) / +33 7 72 24 33 25

System Type : [webvideo\\_star 2000](#)

SN :  
**WA18482**

Machine Manufacturer/Model/Nickname : : Roto 9

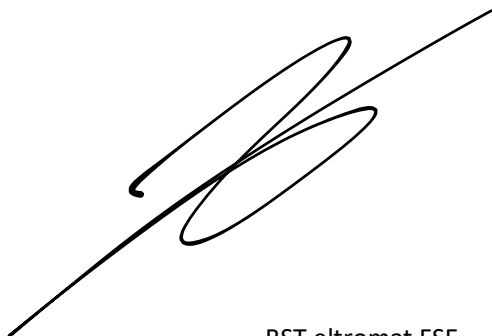
Date : [17/10/2024](#)

Name : [Coutellier Vivien](#)

Comments :

Replacement of the 8 flashbulb of the matrix camera.

**Signatures :**



BST eltromat FSE

Customer

On Customer Site

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### Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

#### 1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with lens wipes. ☒ ☐ ☐
- Camera lens cleaned with lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acryl insert of backing bar replaced. ☐ ☒ ☐

#### 2. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐

#### 3. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☒ ☐

#### 4. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐ ☒ ☐

Old SW version :

New SW version :

#### 5. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image). ☒ ☐ ☐
- Stripe alignment checked (Normal and reflective mode). ☒ ☐ ☐
- Registration checked. ☒ ☐ ☐

### On Customer Site

- |                                                         |                                                                                       |
|---------------------------------------------------------|---------------------------------------------------------------------------------------|
| - Maximum speed checked.                                | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Stable location of the EagleView camera checked.      | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |
| - Hard drive capacity checked.                          | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - Backup created and saved locally and/or on USB stick. | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

### 6. Backup :

OK/NOK/NA

- |                                      |                                                                                       |
|--------------------------------------|---------------------------------------------------------------------------------------|
| - IPQ Backup folder                  | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - IPQ screenshot folder              | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| - WindowsImageBackup and/or Image    | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> |
| - Application / Computer Screenshots | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

### Parts replaced during Preventive Maintenance :

- |                                   |     |
|-----------------------------------|-----|
| 1 - 8 FlashBulb for matrix camera | 3 - |
| 2 -                               | 4 - |

### Parts suggested to replace during the next Maintenance :

- |     |     |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

### Part need to be replaced as soon as possible :

- |     |     |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

On Customer Site

## Technical datas

Computer name :

Total Physical Memory : 16 GB

Free Space in C Drive (System) : 203 GB

OS : Windows 7 Pro

Screen Resolution Touch :

Screen Resolution Full View : 1920\*1080

Computer Model :

Date :

### Remote Maintenance (Teamviewer)

IP address : DHCP Auto

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version :

943958422

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Notes

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