

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2105039		Call : PM395	
Customer :	Etik Ouest (Soullans)	System :	TubeScan DS 430 4K
Customer Contact :	M. Sylvain Gandemer	SN :	42.2031_ASO081814
Customer Order number :	CM2105039 Signé	Machine Nickname :	Venus

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	02/11/2022					
Travel To	5.5					
Start Time	13h30					
Lunch Time	0					
End Time	15h30					
Travel From	0.5					

Details	Maintenance Préventive du système TubeScan sur débobineuse Smag Venus suivant check list. Broken cable BackLight replaced + Contourlight cable added. (ASO092609) <GenerateAveragingImages value="False" /> changed in init.xml for Averaging datas
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Etik Ouest / ZA, Route des Borgnières – 85300 - Soullans](#)

Contact person at customer : [M. Sylvain Gandemer](#)

Customer Mail & Mobile/Landline : sgandemer@etikouest.com / +33 2 51 49 17 27

System Type : [TubeScan 430 4K / M2089aC-0.1111](#)

SN : [42.2031_ASO081814](#)

Machine Manufacturer/Model/Nickname : [SMAG/Venus/Venus](#)

Date : [04/11/2022](#)

Name : [Arnaud Darcel](#)

Signatures :



Arnaud Darcel 2022-11-04T18:41:20+01:00

BST eltromat FSE



Julien Aubron 2022-11-04T10:31:25+01:00

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐
- Optionally acryl insert of backing bar replaced. ☐ ☒

2. EagleView – Cleaning and lubricating the rail :

OK/NA

- Rail cleaned (EagleView only). ☐ ☒
- Rail lubricated with silicone oil (EagleView only). ☐ ☒
- Length of traverse checked (Calibrate run). ☐ ☒

3. Check functioning of the LEDs :

OK/NA

- LEDs checked. ☒ ☐
- Brightness and uniformity of the image checked. ☒ ☐
- UV light option ☒ ☐
- Contourlight option ☒ ☐
- Back Light option ☒ ☐

4. Replacement of the encoder wheel :

OK/NA

- Encoder wheel cleaned/~~replaced~~ and tightened ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☒ ☐

On Customer Site

5. Software update :

OK/NA

- Software Update (if necessary).

☐ ☒

Old SW version : [7.2.78.116](#)

New SW version : [7.2.78.116](#)

6. Final check of the running system :

OK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Stable location of the EagleView camera checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒ ☐
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7. Backup :

OK/NA

- NYCAMConfig folder
- NYCAMProg folder
- WindowsImageBackup and/or Image
- Application / Computer Screenshots

☒ ☐
☒ ☐
☐ ☒
☒ ☐

Parts replaced during Preventive Maintenance :

1 – [BL/CL cable \(ASO092609\)](#)

3 -

2 -

4 -

Parts suggested to replace during the next Maintenance :

1 -

3 -

2 -

4 -

Part need to be replaced as soon as possible :

1 -

3 -

2 -

4 -

On Customer Site

Technical datas

Computer name : [Tubescan422031](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [136 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Camera SN : [FF009183](#)

Computer Model : [Optiplex 7090](#)

Date : [2021](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [670 194 101 / v15](#)

On Customer Site

Notes
