

On Customer Site

Visit Report

Reference :

Commande BSTe France : 240412-0104		Call : PM648	
Customer :	AEP	System :	Proview
Customer Contact :	M. Patrice Bardel	SN :	ASO087092
Customer Order number :		Machine Nickname :	Uteco onyx

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	21/05/2024	22 / 05 / 2024			
Travel To	4	0.5			
Start Time	16h00	08h30			
Lunch Time	0	0			
End Time	19h30	12h00			
Travel From	0.5	4			

Details	Preventive Maintenance sur Proview .
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [AEP Group ZI les Pins, 43620 Saint-Pal-de-Mons](#)

Contact person at customer. [M. Patrice Bardel](#)

Customer Mail & Mobile/Landline. Patrice.bardel@aep-group.com/ 06.49.57.54.74

System Type : [Proview S](#)

SN : [ASO087092](#)

Machine Manufacturer/Model/Nickname : [Uteco Onyx](#)

Date : [22/05/2024](#)

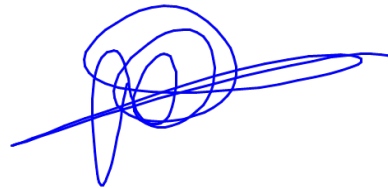
Name : [Richard Relin](#)

Signatures :



Richard Relin 2024-05-22T11:58:38+02:00

BST eltromat FSE



Patrice Bardel 2024-05-22T11:46:20+02:00

Customer

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Technical datas

Computer name : [DESKTOPQ4QQN43](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [11.2 GB](#)

Free Space in D Drive (Data) : [38.1 GB](#)

Free Space in E Drive (Log) : [33.1 GB](#)

Screen Resolution 1 : [1920x1080](#)

Camera Type : [PROView-CTRL.1](#)

Date : [2022](#)

Boot = [F11](#)

Global Version : Current : [1.1](#)

New : [1.3](#)

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 043 697 848/ v12](https://www.teamviewer.com/en/faq.aspx#q1111111)

- Windows Credentials
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

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Notes

- **Synchronisation : vérifier codeur**

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