

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1912026		Call : PM370	
Customer :	DB Technique	System :	TubeScan DS 330 4K
Customer Contact :	M. Sylvain Grand	SN :	42.1752
Customer Order number :		Machine Nickname :	CR4+

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	18/10/2022			
Travel To	0			
Start Time	17h30			
Lunch Time	0			
End Time	18h30			
Travel From	2			

Details	Preventive Maintenance.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [DB Technique / 547 rue de la Bergeresse, 45160 Olivet](#)

Contact person at customer : [M. Sylvain Grand \(Responsable Maintenance\)](#)

Customer Mail & Mobile/Landline : sylvain.grand@dbtechnique.fr / +33 6 20 50 04 08

System Type : [DS 330 4K](#)

SN : [42.1752](#)

Machine Manufacturer/Model/Nickname : [SMAG / CR4+](#)

Date : [18/10/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :



2022-10-21T08:42:58+02:00

BST eltromat FSE



Sylvain Grand 2022-10-18T18:55:00+02:00

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acrylic insert of backing bar replaced. | ☐ ☒ ☐ |

2. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

3. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☐ ☒ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ ☐ |

4. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☒ ☐ ☐ |
|-----------------------------------|---|

Old SW version : [7.4.9.24](#)

New SW version : [7.4.29.78](#)

On Customer Site

5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☐ ☒ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : [TubeScan421752](#)

Total Physical Memory : [16GB](#)

Free Space in C Drive (System) : [154 GB](#)

OS : [Win 10 PRO](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [OPTIPLEX7080](#)

Date : [2021](#)

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1089264771 / v12](#)

On Customer Site

Notes
