

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1911024		Call / PM number : PM430	
Customer :	MCC (Sautron)	System :	IPQ CENTER ECO
Customer Contact :	M. Wiliam Breit	ASO / WA :	ASO037564_WA0019944
Customer Order number :		Machine Nickname :	S7/DCM7

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	25 / 01 / 2023		/ /	/ /	/ /	/ /
Travel To	0					
Start Time	13h00					
Lunch Time	0.5					
End Time	20h00					
Travel From	0.5					

Details	Maintenance , Nettoyage des lens et miroirs et backup du système.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [MCC / Zi de Tournebride, R.D. 65 F, 44880 Sautron](#)

Contact person at customer / Title : [M. William Breit \(Responsable de production\)](#)

Customer Mail & Mobile/Landline : william.breit@mcclabel.com / +33 2 28 07 24 00

System Type : [iPQ Check Eco](#)

ASO/WA : [ASO037564_WA0019944](#)

Machine Manufacturer/Model/Nickname : [S7/DCM 7](#)

Date : [25/01/2023](#)

Name : [Relin Richard](#)

Comments :

Signatures :



Richard Relin 2023-01-26T01:14:57+01:00



Olivier Duport 2023-01-25T17:07:38+01:00

BST eltromat FSE

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

OK/NOK/NA

1. Replace filters of cabinets, check fan function.☒ ☐ ☐**2. Visual check of system basic hardware condition :**

OK/NOK/NA

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐**3. Check image quality of screens with test pattern :**

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- Recalibrate touch screen if necessary.

☒ ☐ ☐☒ ☐ ☐☒ ☐ ☐**4. Check power flash or homogeneous BackPlate :**

OK/NOK/NA

- Check function of flash bulbs according to instruction.
- Clean surface of white plate.
- Visual check and cleaning of traverse bars.

☒ ☐ ☐☐ ☒ ☐☒ ☐ ☐**5. Alarm status indicator :**

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

☒ ☐ ☐☒ ☐ ☐

On Customer Site

6. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web. ☒☐☐
- The rollers must be smooth, not (max. slightly) spiraled. (iPQ-Check, sis,icm,bc). ☒☐☐
- The guide rollers must rotate with the web speed. ☒☐☐
- The measuring wheel must be mounted on a roller wrapped $\geq 90^\circ$ material. ☒☐☐
- The line camera must be mounted according to project drawing. ☒☐☐
- Web guiding unit in machine must be in operation. ☒☐☐

7. Line ship cameras and illumination LED function and image quality :

OK/NOK/NA

- Clean internal mirrors and camera lenses with mirror cleaner. ☒☐☐
- Clean LED front illumination and possible LED backlight with window cleaner. ☒☐☐
- Verify mechanical mounting of components, special the position of LED backlight to front illumination unit. ☐☐☒
- Check LEDs function by sunglasses or welding glasses. ☒☐☐
- Change filters and check fans on function. ☒☐☐
- Check / proceed the mechanical alignment. ☐☒☐
- Check / proceed a white alignment. ☒☐☐
- Check / proceed a shading. ☐☒☐

8. Check measurement wheel :

- Mounted according to latest mechanical drawing. ☒☐☐
- Pressure according to iPQ-Check maintenance manual. (10-15N) ☒☐☐
- No dirt or damages on rubber surface. ☒☐☐
- Smooth running. ☒☐☐
- Running on the web. ☒☐☐
- Not too far from line camera unit (≤ 1 meter). ☒☐☐
- Rollers not or only slightly spiraled. ☒☐☐

OK/NOK/NA

9. Exchange the UPS battery according to iPQ-Check maintenance.

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- Model : EATON 1200 Date : 2023

10. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions and features.
- Check if an update of communication Workflow components is also necessary.

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11. Check function and performance of the system :

OK/NOK/NA

- Performance of 100% print defect detection.
- System performance at splice situations.
- System performance after “out of print” situations.
- System performance close to max. iPQ check system speed.
- Check function/performance of additional software options like barcode, color Monitoring, Smartregister, etc.
- Check remote service function with BST eltromat RS. (**)
- Teamviewer Version check and upgrade (v12) :
- Check availability of system in customer network for snapshot gallery, pdf-upload And WorkFlow applications.

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11/11

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12. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain new functions from software upgrade
- Proceed a practice training at machine about all basic functions.
- Explain special functions more detailed on operators request.
- Guide the production and watch how operators work with the system to give hints for a better operation.

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On Customer Site

13. Backup for customer :

OK/NOK/NA

- *Preconditions : above points are checked and okay* ☒ ☐ ☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☒ ☐ ☐
- If NOK on previous point, make a new Image-PC or Backup HDD. ☒ ☐ ☐
- Write date and WA/ASO number on Backup HardDisk or Image-PC file name and give a copy to the customer. ☐ ☒ ☐

OK/NOK/NA

16. Make a backup for our own service purpose and put this on our server. (*)**☐ ☒ ☐

On Customer Site

Technical datas

Main Power 230V Input : [234V](#)

Computer name : [19944IPQ-Center1-1](#)

Computer description : [iPQ-Center, WA19944](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [52.4 GB](#)

Free Space in D Drive (Data) : [57 GB](#)

Free Space in E Drive (Log) : [39.2 GB](#)

Free Space in F Drive (Protocol) :

OS : [Windows Embedded](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 :

Screen Resolution 3 :

Camera Type : [ALPIXA](#)

Computer Model / Image : [Dell-5810](#)

(*)	Global Version :	Current : 2.10.3	New :
	TCU.x :	Current : 1.8.8	New :
	WSX_3xx/WSC_4xx :	Current :	New :
	PPS.3 :	Current :	New :
	ILI-CTRL :	Current :	New :

(**) **Remote Maintenance (Teamviewer)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [145 347 391/ v12](#)

	OK/NOK/NA
(**) - Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☒ ☐ ☐
- Screenshot from Application settings	☐ ☒ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

Parts replaced during Preventive Maintenance :

1 - [UPS](#) 3 -

2 - [Disque dur](#) 4 -

Parts suggested to replace during the next Maintenance :

1 - 3 -

2 -

Part need to be replaced as soon as possible :

1 - 4 -

2 - 5 -

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Notes
