

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV211019DT		Commande BSTe Int. : PM269	
Customer :	Etiqu'Adhésif	System :	TubeScan DS 430
Customer Contact :	M. Michael Franche	SN :	34.740
Customer Order number :	SERV211019DT Signée	Machine Nickname :	Prati

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	09/12/2021					
Travel To	X					
Start Time	8 :00					
Lunch Time	X					
End Time	11 :00					
Travel From	0					

Details	PREVENTIVE MAINTENANCE
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details for NYQUIST Systems

Available supporting documents :

- Maintenance instruction for Digital Strobe & EagleView systems
- Check list for maintenance

Customer name and place : [Etiqu'Adhésif / ZI Route de Montreuil – 49700 – Doué-la-Fontaine - France](#)

Contact person at customer. [M. Michael Franche \(Directeur Technique\)](#)

Customer Mail & Mobile/Landline. mfranche@allianceetiquettes.com / +33 6 81 81 04 33

System Type : [TubeScan DS 430 / 325x-0.2778](#)

SN : [34.740](#)

Machine Manufacturer/Model/Nickname : [Prati/XXXXX/XXXXX](#)

Date : [10/12/2021](#)

Name : [Jean-Baptiste Nguyen](#)

Comments :

Signatures :

BST eltromat FSE

Customer

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Maintenance Checklist for NYQUIST Systems

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒ ☐ ☐
- Backing Bar cleaned with soft using iso propanol or alcohol. ☒ ☐ ☐
- Optionally acryl insert of backing bar replaced. ☐ ☒ ☐

2. EagleView – Cleaning and lubricating the rail :

OK/NOK/NA

- Rail cleaned (EagleView only). ☐ ☐ ☒
- Rail lubricated with silicone oil (EagleView only). ☐ ☐ ☒
- Length of traverse checked (Calibrate run). ☐ ☐ ☒

3. Check functioning of the LEDs :

OK/NOK/NA

- LEDs checked. ☒ ☐ ☐
- Brightness and uniformity of the image checked. ☒ ☐ ☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☒ ☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☒ ☐

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☒ ☐ ☐

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Old SW version : 5.8.7.1763

New SW version : X.XX.XX.XX

6. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

7. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☒ ☐ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

1 -

2 -

Parts suggested to replace during the next Maintenance :

1 -

2 -

Part need to be replaced as soon as possible :

1 -

2 -

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Technical datas

Computer name : [TubeScan34740](#)

Total Physical Memory : [465GB](#)

Free Space in C Drive (System) : [441 GB](#)

OS : [Win 10 PRO](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [Optiplex 3050](#)

Date : [2017](#)

Remote Maintenance (Teamviewer)

IP address : 192.168.1.84

Subnet mask : 255.255.255.0

Default gateway : 192.168.1.121

Preferred DNS server : 1.1.1.1

Alternate DNS server : 8.8.8.8

Teamviewer ID / Version : [1 888 270 231 / v11](#)

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Notes

REPOSITIONNEMENT MECANIQUE POUR STABILISER LA MATIERE EN MODE « BRILLANT CLAIR »
REPOSITIONNEMENT MATIERE SUR MACHINE PRATI, CAR LA MATIERE TOUCHE LA MECANIQUE LORSQUE LA CAMERA EST BIEN POSITIONNE.
NETTOYAGE CAMERA -> BEAUCOUP DE POUSSIERE
REPARAMETRAGE LUMINOSITE AFIN D'AVOIR UN MEILLEUR ECLAIRAGE.
LE SYSTEME N'EST PAS CAPABLE DE REGLER L'INTENSITE DE LA LUMIERE
RESOLUTION 1600PX
INSTRUCTIONS DE SERVICES MAGALI

