

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1708005		Commande BSTe Int. : PM304	
Customer :	CCL Package Label	System :	TubeScan DS 430 4K
Customer Contact :	M. Aymeric	SN :	42.1585 / ASO071778
Customer Order number :		Machine Nickname :	281

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	03/02/2022					
Travel To	0					
Start Time	13h30					
Lunch Time	0.5					
End Time	15h00					
Travel From	0					

Details	Mise a jour Du système et Maintenance Preventive.
---------	---

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [CCL Package Label / 20 Avenue Arago – 91380 – Chilly-Mazarin - France](#)

Contact person at customer : [M. Aymeric Beaumont](#)(Responsable de Maintenance)

Customer Mail & Mobile/Landline : abeaumont@cclind.com/06 66 06 87 61

System Type : [TubeScan DS 430 4K / M2089aC0.1111](#)

SN : [42.1585 / ASO071778](#)

Machine Manufacturer/Model/Nickname : [Gallus / EM 280 / Presse G281](#)

Date : [03/02/2022](#)

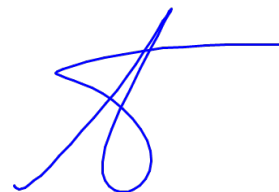
Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2022-02-04T15:01:48+01:00



Aymeric Beaumont 2022-02-04T14:57:33+01:00

BST eltromat FSE

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |
| - UV light option ☒ | |
| - Contourlight option ☒ | |

3. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel cleaned/replaced and tightened | ☒ ☐ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☒ ☐ ☐ |

4. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☒ ☐ ☐ |
|-----------------------------------|---|

Old SW version : [7.2.55.84](#)

New SW version : [7.4.4.6](#)

On Customer Site

5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☒ ☐ ☐ |
| - Stable location of the EagleView camera checked. | ☐ ☐ ☒ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|---------------------|-----|
| 1 – Barre de Led UV | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

On Customer Site

Technical datas

Computer name : [TubeScan421585](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [159 GB](#)

OS : [Win 10 PRO](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [D11S](#) .

Date : [2020](#)

Version : [7.4.4.6](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Auto](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [631 030 314 / v12](#)

On Customer Site

Notes

