

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Call / PM number : PM411	
Customer :	Amcor Sarrebourg	System :	iPQ Center
Customer Contact :	M. Tallon Florent	ASO / WA :	WA19067
Customer Order number :	SERV220404-R2-AD	Machine Nickname :	Rotomec 253

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	11 / 01 / 2023	/ /	/ /	/ /	/ /	/ /
Travel To	0					
Start Time	15h00					
Lunch Time	0					
End Time	19h00					
Travel From	0.5					

Details	Maintenance préventive du système iPQ Center sur presse Rotomec 253.Backup.Mise a jour.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for iPQ systems

Available supporting documents :

- iPQ-Center Setup Instruction
- iPQ-Center Maintenance routines
- WSC-Camera Maintenance routine
- LED illumination maintenance routine

Customer name and place : [Amcor Sarrebourg / 48 Rue des Sarreguemines - 57400 - Sarrebourg](#)

Contact person at customer : [M. Tallon Florent](#)

Customer Mail & Mobile/Landline : florent.tallon@amcor.com/ +33 3 87 24 53 00

System Type : [iPQ Center](#)

WA/ASO : [WA19067](#)

Machine Manufacturer/Model/Nickname : [ROTOMECH/253](#)

Date : [12/01/2023](#)

Name : [Richard Relin](#)

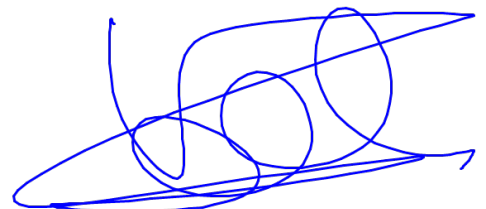
Comments :

Signatures :



Richard Relin 2023-01-12T12:14:07+01:00

BST eltromat FSE



Julie Hollender 2023-01-12T12:13:51+01:00

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

OK/NOK/NA

1. Replace filters of cabinets, check fan function.

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2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

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3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- Recalibrate touch screen if necessary.

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4. Traverse and WSC-Camera according to separate instruction :

OK/NOK/NA

- Replace flash bulbs for main flash.
- Clean glasses in front of main flash.
- Change filters, check fan function.
- Clean lens from dust.
- Clean shadow reducing backplate.
- Check flash bulb in lacquer (Cold Seal) flash.
- Clean half mirrored glass in lacquer flash.
- Check ZIF function with buttons on WSC Control Board.
- Visual check and cleaning of traverse bars.

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5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs according to instruction.
- Clean surface of white plate.
- Visual check and cleaning of traverse bars.

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6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

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7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The rollers must be smooth, not (max. slightly) spiraled. (iPQ-Check, sis,icm,bc).
- The guide rollers must rotate with the web speed.
- The measuring wheel must be mounted on a roller wrapped $\geq 90^\circ$ material.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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8. Line ship cameras and illumination LED function and image quality :

OK/NOK/NA

- Clean internal mirrors and camera lenses with mirror cleaner.
- Clean LED front illumination and possible LED backlight with window cleaner.
- Verify mechanical mounting of components, special the position of LED backlight to front illumination unit.
- Check LEDs function by sunglasses or welding glasses.
- Change filters and check fans on function.
- Check / proceed the mechanical alignment.
- Check / proceed a white alignment.
- Check / proceed a shading.

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9. Check measurement wheel :

OK/NOK/NA

- Mounted according to latest mechanical drawing. ☒☐☐
- Pressure according to iPQ-Check maintenance manual. (10-15N) ☒☐☐
- No dirt or damages on rubber surface. ☒☐☐
- Smooth running. ☒☐☐
- Running on the web. ☒☐☐
- Not too far from line camera unit (≤ 1 meter). ☒☐☐
- Rollers not or only slightly spiraled. ☒☐☐

OK/NOK/NA

10. Exchange the UPS battery according to iPQ-Check maintenance.

☐☒☐

- Model : **ECOELLIPSE** Date :

11. Check function and performance of the system :

OK/NOK/NA

- Performance of 100% print defect detection. ☒☐☐
- System performance at splice situations. ☒☐☐
- System performance after "out of print" situations. ☒☐☐
- System performance close to max. iPQ check system speed. ☐☐☒
- Check function/performance of additional software options like barcode, color Monitoring, Smartregister, etc. ☐☐☒
- Check remote service function with BST eltromat RS. (**) ☐☒☐
- Teamviewer Version check and upgrade (v12) : ☐☒☐
- Check availability of system in customer network for snapshot gallery, pdf-upload And WorkFlow applications. ☐☐☒

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12. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain new functions from software upgrade ☐ ☒ ☐
- Proceed a practice training at machine about all basic functions. ☐ ☒ ☐
- Explain special functions more detailed on operators request. ☐ ☒ ☐
- Guide the production and watch how operators work with the system to give hints for a better operation. ☐ ☒ ☐

13. Backup for customer :

OK/NOK/NA

- *Preconditions : above points are checked and okay* ☒ ☐ ☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☐ ☒ ☐
- If NOK on previous point, make a new Image-PC or Backup HDD. ☒ ☐ ☐
- Write date and WA/ASO number on Backup HardDisk or Image-PC file name and give a copy to the customer. ☐ ☒ ☐

14. Make a backup for our own service purpose and put this on our server. (*)**

OK/NOK/NA

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Technical datas

Main Power 230V Input : 228V

Computer name : 19067iPQ-Center1-1

Computer description : iPQ-Center, WA19067

Total Physical Memory : 32 GB

Free Space in C Drive (System) : 78.9 GB

Free Space in D Drive (Data) : 100 GB

Free Space in E Drive (Log) : 253 GB

Free Space in F Drive (Protocol) : 1.77 TB

Screen Resolution 1 : 1920x1080

Screen Resolution 2 : 1920x1080

Camera Type : allPIXA

Computer Model / Image : R7910/BSTE01 / Boot HDD = F11

(*)	Global Version :	Current : 2.17.6	New : 2.17.9
	TCU.x :	Current : 1.12	New : 1.12
	WSX_3xx/WSC_4xx :	Current : 1.9.5	New : 1.9.6
	PPS.3 :	Current : 2.2	New : 2.2
	ILI-CTRL :	Current : 1.4.3	New : 1.4.3

(**) **Remote Maintenance (Teamviewer)**

IP address : 10.4.195.10

Subnet mask : 255.255.255.0

Default gateway :

Preferred DNS server :

Alternate DNS server :

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Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [298 996 747 / v12](#)

	OK/NOK/NA
(***) - Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☐ ☒
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

Parts replaced during Preventive Maintenance :

- | | |
|------------------------------------|-----|
| 1 – 16 Flash Bulbs | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- 1 – [Carte Alimentation Cam 2](#)
- 2 –

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Notes

- Carte d'alimentation a changer sur Cam 2 car 2 flash ne fonctionne pas.