

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1805016		Call / PM number : PM497	
Customer :	Ds Smith Packaging Sud-Ouest	System :	Premium
Customer Contact :	M. Christophe Andrieux	Typ / ASO / SN :	B149959_3683
Customer Order number :		Machine Nickname :	Corben Chawick P1007 / 1987

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	14 / 06 / 2023	/ /	/ /	/ /	/ /	/ /
Travel To	0.5					
Start Time	8h30					
Lunch Time	0					
End Time	11h30					
Travel From	5.5					

Details	Maintenance preventive. La dernière pour ce système avant Upgrade.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for Premium systems

Available supporting documents :

- Premium PM -1st step (fr)
- Premium digital - User Manual French
- Base de données « GENIUS mdb
- Système de base Fenêtre d'état du système (save Trace)

Customer name and place : [Ds Smith Packaging Sud-Ouest / Rue du Commerce, 16100 Châteaubernard](#)

Contact person at customer / Title : [M. Christophe Andrieux \(Coordinateur maintenance Flexotor\)](#)

Customer Mail & Mobile/Landline : florent.seigneurin@dssmith.com / +33 5 45 35 49 91

System Type : [Premium](#)

SN : [B149959_3683](#)

Machine Manufacturer/Model/Nickname : [Corben Chadwick](#)

Date : [14/06/2023](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2023-06-15T11:57:52+02:00



Christophe Andrieux 2023-06-15T12:01:31+02:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

1. Premium digital Controller :

OK/NOK/NA

- Check fan function.

☒ ☐ ☐

- Replace or clean fan filter.

☒ ☐ ☐

2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.

☒ ☐ ☐

- Check cables for damages and correct fit in cable trunks.

☒ ☐ ☐

- Check if all connectors are tightened.

☒ ☐ ☐

3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.

☒ ☐ ☐

- Check for color quality, pixel defects, contrast, brightness.

☒ ☐ ☐

- White calibration (if the colors are not uniform)

☐ ☒ ☐

- Gray calibration (color control option)

☐ ☒ ☐

- Lens calibration (Register option)

☐ ☐ ☒

- Recalibrate touch screen if necessary.

☒ ☐ ☐

4. Traverse and Optic Head according to separate instruction :

OK/NOK/NA

- Replace flash bulbs / flash blocks.

☐ ☒ ☐

Last replacement date : 2021 (Top)

Qty : 8/8 ok Haut - 7/8 OK Bas

Screwed ☐

Welded ☒

- Clean glasses on flash units (Top/Bottom).

☒ ☐ ☐

- Lens glass cleaning.

☒ ☐ ☐

- Visual check and cleaning of traverse bars.

☒ ☐ ☐

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5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs.

☐ ☐ ☒

Result :

- Clean/Check surface of BackPlate.

☐ ☐ ☒

Dimension :

6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

☐ ☐ ☐
☐ ☐ ☐

7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The guide rollers must rotate with the web speed.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

☒ ☐ ☐
☒ ☐ ☐
☒ ☐ ☐
☒ ☐ ☐

8. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions, features and developments.

☐ ☐ ☒

9. Check function and performance of the system / customer feedback :

OK/NOK/NA

- System performance at splice situations.
- System performance after "out of print" situations.
- System performance close to max press speed
- Check remote service function with BST eltromat RS. (**)
- Teamviewer Version check and upgrade (v12) :

☐ ☐ ☒
☒ ☐ ☐
☒ ☐ ☐
☐ ☒ ☐
☒ ☐ ☐

Current version : [v12](#) New :

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10. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain special functions more detailed on operators (On request). ☐☐☒
- Guide the production and watch how operators work with the system to give hints for a better operation if necessary. ☐☒☐

11. Backup / Fine tuning : (***)

OK/NOK/NA

- *Preconditions : above points are checked and okay* ☒☐☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☐☒☐
- Save trace on USB stick and explain the procedure to the customer. ☐☒☐
- Save database (Genius.mdb) ☐☒☐
- FireViewer icon placed on desktop ☒☐☐

OK/NOK/NA

12. Make a backup for our own service purpose and put this on our server.

☐☒☐

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Technical datas

Computer name : **PREMIUS**

Computer description :

Total Physical Memory : **3 GB**

Free Space in C Drive (System) : **34.8 GB**

Free Space in D Drive : **465 GB**

Screen Resolution 1 : **1280x1024**

Screen Resolution 2 : **1280x1024**

Computer Type : **PD Controller C2C 3.0 GHz A1**

Flash Bulb Reference : **Flash 330 DC 24V 40VA SN : 13042481606**

(*) Global Version : Current : **1.32.9** New :

(**) **Remote Maintenance (Teamviewer)**

IP address : **Need to be check by IT**

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : 571 430 170/ v12

- (***)
- Trace on USB Stick
 - Database (Genius.mdb)
 - Screenshot from Application settings
 - System picture
 - FireViewer adapters : **4**

OK/NOK/NA

☐	☒	☐
☐	☒	☐
☐	☒	☐
☐	☒	☐
☒	☐	☐

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Parts replaced during Preventive Maintenance :

1 –	3 –
2 –	4 –

Parts suggested to replace during the next Maintenance :

1 – 1 Flash 330 DC 24V 40VA SN : 13042481606	3 –
2 – Courroie de camera	4 –

Part need to be replaced as soon as possible :

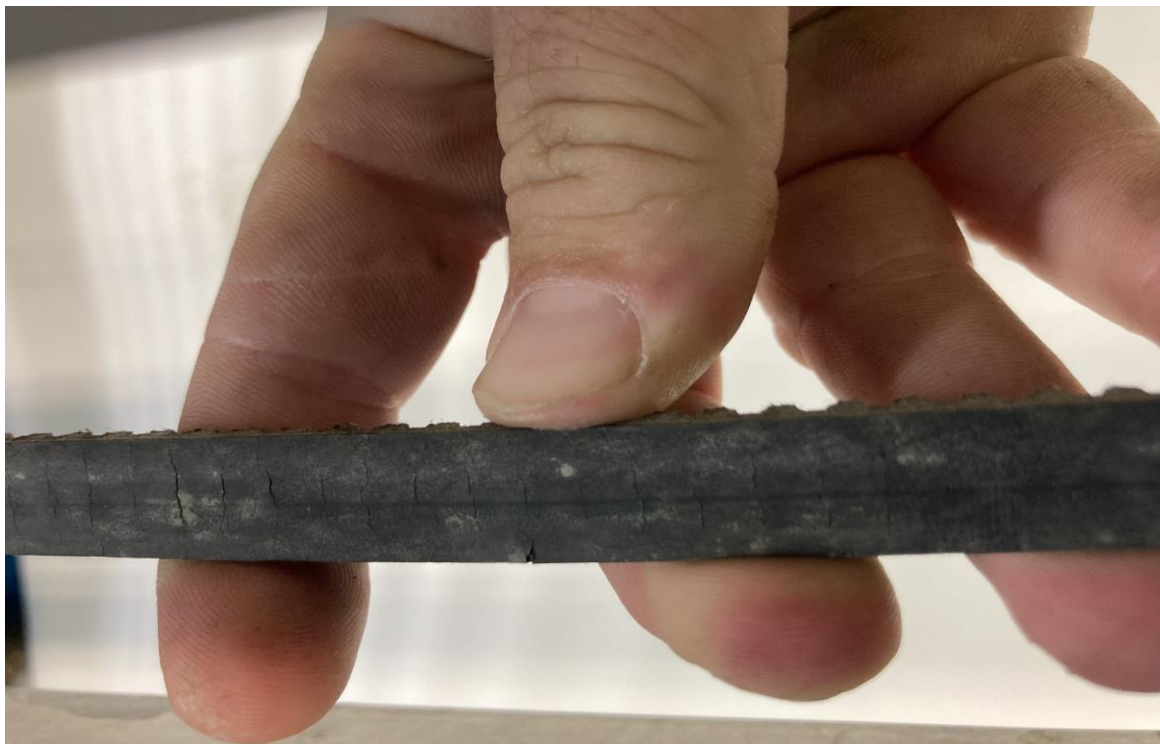
1 –
2 –

Note

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Notes

Je conseille le changement de la courroie de déplacement camera.



Changement de Camera à prévoir a la prochaine intervention.