

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM2305054		Call / PM number : PM888	
Customer :	Logre Imprimeurs	System :	Inspection System
Customer Contact :	M. Christophe Michel	SN :	212012
Customer Order number :		Machine Nickname :	13PXL8C

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	20/05/2025					
Travel To	0					
Start Time	10h30					
Lunch Time	0					
End Time	13h00					
Travel From	0					

Details	Preventive Maintenance Done : 2 Lamps 23720001 + Calibration - New Spare HDD (Ghost) sur HDD SATA 2.5"
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for NYQUIST Systems

Available supporting documents :

Customer name and place : [Lorge Imprimeurs / 6 Rue Yves Toudic – 69200 – Vénissieux, France](#)

Contact person at customer : [M. Christophe Michel \(Chef d'équipe\)](#)

Customer Mail & Mobile/Landline : christophe.michel@lorge.fr / +33 6 20 82 91 19

System Type : [Helios II 330 mm B/W](#)

SN : [212012](#)

Machine Manufacturer/Model/Nickname : [Mark Andy / 13PXL8C / 13PXL8C](#)

Date : [20/05/2025](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



20-May-25 1:46 PM

BST eltromat FSE



20-May-25 1:45 PM

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒☐☐
- Camera lens cleaned with ZEISS lens wipes. ☒☐☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☒☐☐
- Back plate cleaned. ☒☐☐
- Computer filter cleaned/~~replaced~~ ☒☐☐

2. Camera calibration :

OK/NOK/NA

- Field of View / Period 10.05 : 420.65 mm ☒☐☐
- Offset/Gain Calibration. 88/93/108 – 12/11/13 – 4/4/5 – White (LF) ☒☐☐
- Zero LED calibration : Anyspeed & Position : 147 ☒☐☐

3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : Qty x2 ☒☐☐
- Brightness and uniformity of the image checked. ☐☒☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel ~~replaced~~ and tightened ☒☐☐
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☒☐☐

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐☒☐

Old SW version : 6.0.0.3

New SW version :

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6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒	☐	☐
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7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

1 - [Lamps Qty 2](#)

2 -

Parts suggested to replace during the next Maintenance :

1 – [Lamps Qty 2](#)

2 -

Part need to be replaced as soon as possible :

1 -

2 -

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Technical datas

Computer name : [AVT-13PXLUV8C](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [182 / 234 GB](#)

Free Space in D Drive : [636 / 696 GB](#)

Free Space in E drive (DOS) : [96.8 / 100 MB](#)

Free Space in F drive (Backup) : [172 / 465 GB](#)

OS : [Windows Embedded 7 Service Pack 1 \(License WS7P\), Image Version 1.5](#)

Screen Resolution Touch : [1920x1200](#)

Computer Model : [95203625 / FUJITSU](#)

Date : [Dec, 2014](#)

ACB Firmware : [49/49](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP via MAC 90-1B-0E-3F-B7-B6](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

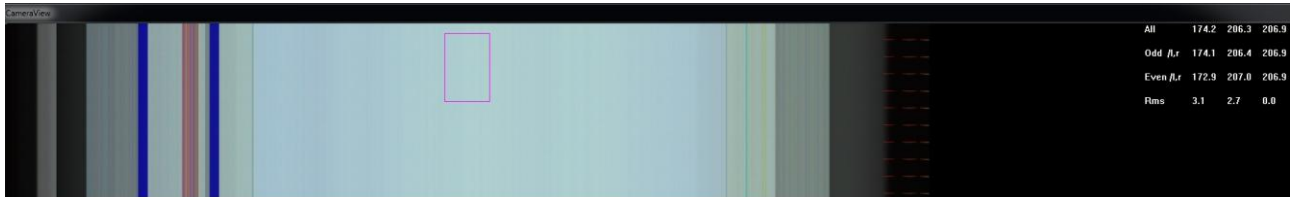
Teamviewer ID / Version : [1 469 931 210 / v11](#)

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Notes

- Camera Calibration :

- Before Calibration & Lamps replacement



- Before Calibration & Lamps replacement

