

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV230830DT2		Call / PM number : PM543	
Customer :	Soyaux Plastiques Complexage	System :	Jupiter
Customer Contact :	M. Thomas Roger	SN :	203114
Customer Order number :	BPA du 04102023	Machine Nickname :	FW2110

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	18/10/2023	19/10/2023				
Travel To	4	0.5				
Start Time		9h30				
Lunch Time		0				
End Time		11h30				
Travel From		0				

Details	Maintenance Préventive du système d'inspection sur presse Comexi FW2110. Calibration
---------	--

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for AVT Systems

Customer name and place : [Soyaux Plastiques Complexages / Z.I La Croix Blanche – 16800 – Soyaux](#)

Contact person at customer : [M. Thomas Roger \(Responsable Site\)](#)

Customer Mail & Mobile/Landline : t.roger@spcomplexages.fr / +33 5 45 38 37 11

SN : [203114](#)

Machine Manufacturer/Model/Nickname : [Comexi / FW2110 / FW2110](#)

Date : [19/10/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-10-19T16:45:30+02:00

BST eltromat FSE



Thomas Roger 2023-10-19T16:45:07+02:00

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Camera lens cleaned with ZEISS lens wipes. ☒ ☐ ☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☐ ☐ ☒
- Back plate cleaned. ☒ ☐ ☐
- Computer filter cleaned/~~replaced~~ ☒ ☐ ☐

2. Camera calibration :

OK/NOK/NA

- Field of View / Period ☐ ☐ ☒
- Offset/Gain Calibration. ☐ ☐ ☒
- Zero LED calibration : Anyspeed & Position ☐ ☐ ☒

3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : ☐ ☐ ☒
- Brightness and uniformity of the image checked. ☒ ☐ ☐

4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐ ☐ ☒
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐ ☐ ☒

5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐ ☒ ☐

Old SW version : [2.7.1](#)

New SW version : [2.7.1](#)

On Customer Site

6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

☒	☐	☐
☒	☐	☐
☒	☐	☐
☐	☒	☐
☒	☐	☐
☒	☐	☐

7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

☒	☐	☐
☒	☐	☐

Parts replaced during Preventive Maintenance :

- 1 –
- 2 -

Parts suggested to replace during the next Maintenance :

- 1 – [Back Board](#)
- 2 – [Yellow Lamp \(Light Tower\)](#)

Part need to be replaced as soon as possible :

- 1 -
- 2 -

On Customer Site

Technical datas

Computer name : [AVT-PV-FW10](#)

Total Physical Memory : [1 GB](#)

Free Space in C Drive (System) : [3.48 GB](#)

Free Space in D Drive : [50.7 GB](#)

OS : [Microsoft Windows XP Professional 2002 – SP2](#)

Screen Resolution 1 : [1600x600](#)

Screen Resolution 1 : [1600x600](#)

Computer Model : [95203401 / IMBA-8650](#)

Date : [Sept, 2008](#)

ACB Firmware : [28/19](#)

Remote Maintenance (Teamviewer)

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [232 983 075 / v12](#)

On Customer Site

Notes
