

On Customer Site

Visit Report

Reference :

Commande BSTe France : CM1706002		Call / PM number : PM438	
Customer :	Ceisa Packaging	System :	Genius
Customer Contact :	M. Diallo Souleymane	Typ / ASO / SN :	1168
Customer Order number :		Machine Nickname :	Astraflex 5

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☒	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	30 / 01 / 2023	/ /	/ /	/ /	/ /	/ /
Travel To	0					
Start Time	14h00					
Lunch Time	0					
End Time	17h30					
Travel From	2					

Details	Maintenance Préventive du système Genius sur presse Astraflex 5. Remplacement Des Flash bulbs. Détection de defaults ne fonctionne plus. Nous préconisons le changement du matériel car plus de mise a jour ni de pièces. Bloque flash Bas a changer condensateur HS sur un des Flash.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Maintenance Checklist for Premius systems

Available supporting documents :

- Premius PM -1st step (fr)
- Premius digital - User Manual French
- Base de données « GENIUS mdb
- Système de base Fenêtre d'état du système (save Trace)

Customer name and place : [Ceisa Packaging / 873 rue de Gautray, 45590 Saint Cyr en Val](#)

Contact person at customer / Title : [M. Diallo Souleymane\(Directeur de site\)](#)

Customer Mail & Mobile/Landline : s.diallo@rebornplastics.com / +33 238 69 01 24

System Type : [Genius](#)

SN : [1168](#)

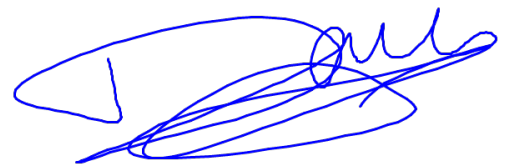
Machine Manufacturer/Model/Nickname : [W&H / Astraflex / Astraflex 5](#)

Date : [30/01/2023](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Souleymane Diallo 2023-01-30T18:08:17+01:00

BST eltromat FSE

Customer

On Customer Site

Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

1. Premius digital Controller :

OK/NA/NOK

- Check fan function.

☒ ☐ ☐

- Replace or clean fan filter.

☒ ☐ ☐

2. Visual check of system basic hardware condition :

OK/NA/NOK

- Check if all screws are in position and tightened.

☒ ☐ ☐

- Check cables for damages and correct fit in cable trunks.

☒ ☐ ☐

- Check if all connectors are tightened.

☒ ☐ ☐

3. Check image quality of screens with test pattern :

OK/NA/NOK

- Load test pattern from screen supplier on computer and display on all screens.

☒ ☐ ☐

- Check for color quality, pixel defects, contrast, brightness.

☒ ☐ ☐

- White calibration (if the colors are not uniform)

☐ ☒ ☐

- Gray calibration (color control option)

☐ ☒ ☐

- Lens calibration (Register option)

☐ ☒ ☐

- Recalibrate touch screen if necessary.

☒ ☐ ☐

4. Traverse and Optic Head according to separate instruction :

OK/NA/NOK

- Replace flash bulbs / flash blocks.

☐ ☒ ☐

Last replacement date : 2021 Qty : 7/8 – Status 30/01/23 : OK

Screwed ☒ Welded ☐

- Clean glasses on flash units (Top/Bottom).

☒ ☐ ☐

- Lens glass cleaning.

☒ ☐ ☐

- Visual check and cleaning of traverse bars.

☒ ☐ ☐

On Customer Site

5. Check power flash or homogeneous BackPlate :

OK/NA/NOK

- Check function of flash bulbs.

☒ ☐ ☐

Result :

- Clean/Check surface of BackPlate.

☒ ☐ ☐

Dimension : 1320x420mm (Not BST Plate)

6. Alarm status indicator :

OK/NA/NOK

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

☒ ☐ ☐
☐ ☒ ☐

7. Verify the web way in front of line cameras and under measurement wheel :

OK/NA/NOK

- There must be no waves on the web (For SI option)
- The guide rollers must rotate with the web speed.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

☐ ☒ ☐
☒ ☐ ☐
☐ ☐ ☒
☒ ☐ ☐

8. Check for useful software update with release letter : (*)

OK/NA/NOK

- Update to latest released software version IF system is affected from bug fixes and/or new functions, features and developments.

☐ ☒ ☐

9. Check function and performance of the system / customer feedback :

OK/NA/NOK

- System performance at splice situations (For reporting option)
- System performance after "out of print" situations.
- System performance close to max press speed
- Check remote service function with BST eltromat RS. (**)
- Teamviewer Version check and upgrade (v12) :

☐ ☒ ☐
☐ ☒ ☐
☐ ☒ ☐
☐ ☐ ☒
☐ ☒ ☐

Current version : v12 New :

On Customer Site

10. Give an instruction and production guiding for system operators.

OK/NA/NOK

- Explain special functions more detailed on operators (On request). ☐ ☒ ☐
- Guide the production and watch how operators work with the system to give hints for a better operation if necessary. ☐ ☒ ☐

11. Backup / Fine tuning : (*)**

OK/NA/NOK

- *Preconditions : above points are checked and okay* ☒ ☐ ☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☐ ☒ ☐
- Save trace on USB stick and explain the procedure to the customer. ☒ ☐ ☐
- Save database (Genius.mdb) ☒ ☐ ☐
- FireViewer icon placed on desktop ☒ ☐ ☐

OK/NA/NOK

12. Make a backup for our own service purpose and put this on our server.☐ ☒ ☐

On Customer Site

Technical datas

Computer name : **PREMIUS**

Computer description :

Total Physical Memory : **3 GB**Free Space in C Drive (System) : **463 GB**Free Space in D Drive : **464 GB**Screen Resolution 1 : **1024x768**Screen Resolution 2 : **1024x768**Computer Type : **PD Controller i3 – 2120 3,3 GHz**Flash Bulb Reference : **Flash C Ver B DC24V 20VA**(*) Global Version : Current : **1.32.25**

New :

() Remote Maintenance (Teamviewer)**IP address : **DHCP Automatic**

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : 520 335 044 / v12

- (***)
- Trace on USB Stick
 - Database (Genius.mdb)
 - Screenshot from Application settings
 - System picture
 - FireViewer adapters : **3**

OK/NOK/NA



On Customer Site

Parts replaced during Preventive Maintenance :

1 – Flash Bulbs	3 -
2 -	4 -

Parts suggested to replace during the next Maintenance :

1 –Bloque Flash	3 -
2 –	4 -

Part need to be replaced as soon as possible :

1 –	3 -
2 -	4 -

On Customer Site

Notes

- Bloque flash bas 1 flash qui ne fonctionne pas cause bloque a changer.
- Système obsolète.