

On Customer Site

## Visit Report

**Reference :**

|                                      |                      |                         |             |
|--------------------------------------|----------------------|-------------------------|-------------|
| Commande BSTe France : CM1912025 / 2 |                      | Call / PM number : PM50 |             |
| Customer :                           | CPC Cotentin         | System :                | Jupiter F&B |
| Customer Contact :                   | M. Emmanuel Cornu    | SN :                    | 806643      |
| Customer Order number :              | CM1912025 / 2 signed | Machine Nickname :      | DCM 9       |

**Visit Purpose :**

|                        |                                        |                |                                     |                 |                          |
|------------------------|----------------------------------------|----------------|-------------------------------------|-----------------|--------------------------|
| Mechanical Preparation | <input type="checkbox"/>               | Installation   | <input type="checkbox"/>            | Start-up        | <input type="checkbox"/> |
| Maintenance            | <input checked="" type="checkbox"/>    | Under Contract | <input checked="" type="checkbox"/> | Out of Contract | <input type="checkbox"/> |
| Troubleshoot           | <input type="checkbox"/>               | Under Warranty | <input type="checkbox"/>            | Out of Warranty | <input type="checkbox"/> |
| Instruction            | <input type="checkbox"/> Yes           |                |                                     |                 |                          |
|                        | <input checked="" type="checkbox"/> No |                |                                     |                 |                          |

|             |                |  |  |  |  |  |
|-------------|----------------|--|--|--|--|--|
|             | 28 / 09 / 2023 |  |  |  |  |  |
| Travel To   | 0.5            |  |  |  |  |  |
| Start Time  | 8h45           |  |  |  |  |  |
| Lunch Time  | 0              |  |  |  |  |  |
| End Time    | 12h00          |  |  |  |  |  |
| Travel From | 0              |  |  |  |  |  |

|         |                                                                                                                   |
|---------|-------------------------------------------------------------------------------------------------------------------|
| Details | Maintenance Préventive du système d'inspection sur presse DCM9. Archivage. Nettoyage des optiques et calibration. |
|---------|-------------------------------------------------------------------------------------------------------------------|

Purpose of the visit completed :      Yes ☒      No ☐

Need a new visit :      Yes ☐      No ☒

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## Maintenance Checklist for AVT Systems

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Customer name and place : [CPC Cotentin / Chemin de la Canurie, 50250 La Haye-du-Puits](#)

Contact person at customer / Title : [M. Emmanuel Cornu \(Responsable Maintenance & Travaux neufs\)](#)

Customer Mail & Mobile/Landline : [e.cornu-cotentin@cpcpackaging.com](mailto:e.cornu-cotentin@cpcpackaging.com) / +33 2 33 07 33 11

System SN : [806643](#)

SOB SN : [95203488 – SOB3 JUPITER XP \(IBASE\) ACB ANALOG.CAM 4G V2.9](#)

Machine Manufacturer/Model/Nickname : [DCM / BIVA 10923 / DCM 9](#)

Date : [28/09/2023](#)

Name : [Arnaud Darcel](#)

Comments :

### Signatures :



Arnaud Darcel 2023-09-29T10:25:32+02:00

BST eltromat FSE



Emmanuel Cornu 2023-09-29T10:24:59+02:00

Customer

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## Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

### 1. Cleaning the optical parts :

OK/NOK/NA

- Mirror cleaned with ZEISS lens wipes. ☒☐☐
- Camera lens cleaned with ZEISS lens wipes. ☒☐☐
- Reflectors cleaned with soft cloth using iso propanol or alcohol. ☐☐☒
- Back plate cleaned. ☒☐☐
- Computer filter cleaned/replaced ☒☐☐

### 2. Camera calibration 100% :

OK/NOK/NA

- Field of View / Period ☐☐☒
- Offset/Gain Calibration. ☐☐☒
- Zero LED calibration : Anyspeed & Position ☐☐☒

### 3. Check functioning of the Lamps :

OK/NOK/NA

- Lamps replacement. : ☐☐☒
- Brightness and uniformity of the image checked. ☒☐☐

### 4. Replacement of the encoder wheel :

OK/NOK/NA

- Encoder wheel replaced and tightened ☐☐☒
- Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) ☐☐☒

### 5. Software update :

OK/NOK/NA

- Software Update (if necessary). ☐☒☐

Old SW version : [2.9.2.2](#)

New SW version :

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## 6. Final check of the running system :

OK/NOK/NA

- Stability of live image checked (without reference image).
- Stripe alignment checked (Normal and reflective mode).
- Registration checked.
- Maximum speed checked.
- Hard drive capacity checked.
- Backup created and saved locally and/or on USB stick.

|                                     |                          |                                     |
|-------------------------------------|--------------------------|-------------------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |

## 7. Backup :

OK/NOK/NA

- BackupRestore
- Archive Printflow

|                                     |                          |                          |
|-------------------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

## Parts replaced during Preventive Maintenance :

- |                     |     |
|---------------------|-----|
| 1 – Computer Filter | 3 - |
| 2 -                 | 4 - |

## Parts suggested to replace during the next Maintenance :

- |     |     |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

## Part need to be replaced as soon as possible :

- |     |     |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

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## Technical datas

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Computer name : [AVT-PV-DCM9](#)

Total Physical Memory : [1.97 GB](#)

Free Space in C Drive (System) : [32.8 GB](#)

Free Space in D Drive : [406 GB](#)

OS : [Microsoft Windows XP Professional 2002 – SP2](#)

Screen Resolution 1 : [1600x600](#)

Screen Resolution 1 : [1600x600](#)

Computer : [95203488 – SOB3 JUPITER XP \(IBASE\) ACB ANALOG.CAM 4G V2.9](#)

Date : [Jun, 2013](#)

SN : [302599](#)

ACB Firmware : [8/7](#)

### **Remote Maintenance (Teamviewer)**

IP address : [10.50.21.26](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [10.50.21.1](#)

Preferred DNS server : [8.8.8.8](#)

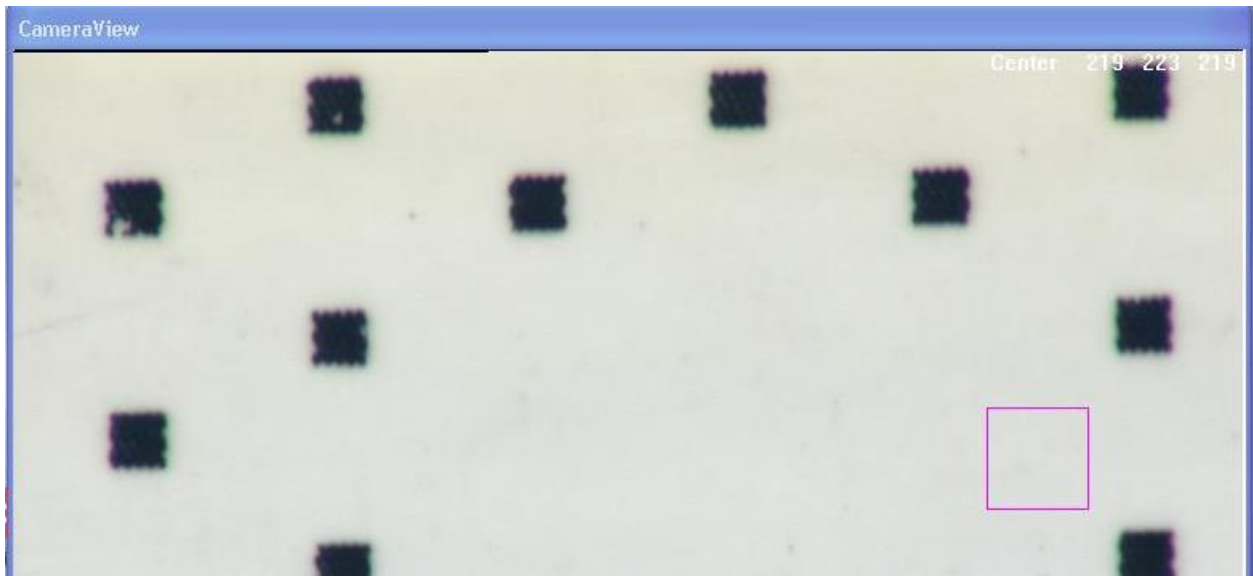
Alternate DNS server :

**Teamviewer ID / Version** : [998 832 994 / v10](#)

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## Notes

### 1- RGB



### 2- Calibration

