

On Customer Site

Visit Report

Reference :

Commande BSTe France : 240412-0104		Call / PM number : PM647	
Customer :	AEP Group	System :	Premius
Customer Contact :	M. Patrice Bardel	System Number :	126857-2560
Customer Order number :		Machine Nickname :	W&H

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	21 / 05 / 2024	/ /	/ /	/ /	/ /	/ /
Travel To	4					
Start Time	14h00					
Lunch Time	0					
End Time	16h00					
Travel From	0					

Details	Maintenance preventive sur système Premius.	
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Maintenance Checklist for Premius systems

Available supporting documents :

- Premius PM -1st step (fr)
- Premius digital - User Manual French
- Base de données « GENIUS mdb
- Système de base Fenêtre d'état du système (save Trace)

Customer name and place : [AEP Group ZI les Pins, 43620 Saint-Pal-de-Mons](#)

Contact person at customer. [M. Patrice Bardel](#)

Customer Mail & Mobile/Landline. Patrice.bardel@aep-group.com/ 06.49.57.54.74

System Type : [Premius](#)

SN : [126857-2560](#)

Machine Manufacturer/Model/Nickname : [W&H](#)

Date : [21/05/2024](#)

Name : [Richard Relin](#)

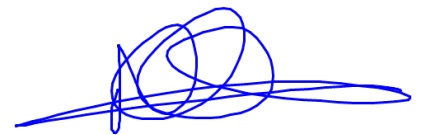
Comments :

Signatures :



Richard Relin 2024-05-22T11:58:56+02:00

BST eltromat FSE



Patrice Bardel 2024-05-22T11:45:25+02:00

Customer

Prior to a Preventive Maintenance :

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Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

1. Premius digital Controller :

OK/NOK/NA

- Check fan function.
- Replace or clean fan filter.

☒ ☐ ☐
☒ ☐ ☐

2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

☒ ☐ ☐
☒ ☐ ☐
☒ ☐ ☐

3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- White calibration (if the colors are not uniform)
- Gray calibration (color control option)
- Lens calibration (Register option)
- Recalibrate touch screen if necessary.

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☒ ☐ ☐

4. Traverse and Optic Head according to separate instruction :

OK/NOK/NA

- Replace flash bulbs / flash blocks.

☒ ☐ ☐

Last replacement date : - Qty 2

Screwed ☐ Welded ☒

- Clean glasses on flash units (Top/Bottom).
- Lens glass cleaning.
- Visual check and cleaning of traverse bars.

☒ ☐ ☐
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☒ ☐ ☐

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5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs.

☒ ☐ ☐

Result : [2x2](#)

- Clean/Check surface of BackPlate.

☒ ☐ ☐

Dimension : [1350x350 \(Scratched\)](#)

6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

☐ ☐ ☒
☐ ☐ ☒

7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The guide rollers must rotate with the web speed.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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☒ ☐ ☐

8. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions, features and developments.

☐ ☒ ☐

9. Check function and performance of the system / customer feedback :

OK/NOK/NA

- System performance at splice situations.
- System performance after "out of print" situations.
- System performance close to max press speed
- Check remote service function with BST eltromat RS. (**)
- Teamviewer Version check and upgrade (v12) :

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Current version : [v12](#)

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10. Give an instruction and production guiding for system operators.

OK/NOK/NA

- Explain special functions more detailed on operators (On request). ☐ ☒ ☐
- Guide the production and watch how operators work with the system to give hints for a better operation if necessary. ☐ ☒ ☐

11. Backup / Fine tuning : (*)**

OK/NOK/NA

- *Preconditions : above points are checked and okay* ☒ ☐ ☐
- Backup HardDisk or Image-PC exist from current Base Image -PC. ☐ ☒ ☐
- Save trace on USB stick and explain the procedure to the customer. ☐ ☒ ☐
- Save database (Genius.mdb) ☐ ☒ ☐
- FireViewer icon placed on desktop ☒ ☐ ☐

OK/NOK/NA

12. Make a backup for our own service purpose and put this on our server.☐ ☒ ☐

On Customer Site

Technical datas

Main Power 230V Input : [236 V](#)

Computer name : [PREMIUS](#)

Computer description :

Total Physical Memory : [2.90 GB](#)

Free Space in C Drive (System) : [463 GB](#)

Free Space in D Drive :

Screen Resolution 1 : [1280x1024](#)

Screen Resolution 2 : [1280x1024](#)

Computer Type : [PD Controller i3 – 2120 3.3 Ghz A1 / 167093BE_0370 IP 20 2017/23](#)

(*) Global Version : Current : [1.30.8](#) New :

(**) Remote Maintenance (Teamviewer)

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID :

- (***)
- Trace on USB Stick
 - Database (Genius.mdb)
 - Screenshot from Application settings
 - System picture
 - FireViewer adapters : [0-3](#)

OK/NOK/NA

☐	☒	☐
☐	☒	☐
☐	☒	☐
☐	☒	☐
☒	☐	☐

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Parts replaced during Preventive Maintenance :

1 –

2 -

Parts suggested to replace during the next Maintenance :

1 –

3 -

2 –

4 -

Part need to be replaced as soon as possible :

1 -

4 -

2 -

5 –

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Notes

Système obsolète proposition a venir

