

On Customer Site

Visit Report

Reference :

Commande BSTe France : 202426		Call / PM number : E653	
Customer :	MCC (Sautron)	System :	SHS 4100
Customer Contact :	M. Mathieu Cabelguen	ASO / WA :	ASO072413
Customer Order number :	601027 667	Machine Nickname :	DCM 8S

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	15 / 11 / 2020	16 / 11 / 2020	17 / 11 / 2020	/ /	/ /	/ /
Travel To	5	0.5	0.5			
Start Time		10h00	9h15			
Lunch Time		0.5	0.5			
End Time		18h30	15h30			
Travel From		0.5	5			

Details	Installation d'une caméra Super Handy Scan sur presse DCM 8S. Configuration, ajustement et calibration. Instruction opérateur.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [MCC / Zi de Tournebride, R.D. 65 F, 44880 Sautron](#)

Contact person at customer / Title : [M. Mathieu Cabelguen \(Chef d'Atelier\)](#)

Customer Mail & Mobile/Landline : mathieu.cabelguen@mcclabel.com / +33 2 28 07 24 00

System Type : [SHS 4100](#)

ASO/WA : [ASO072413](#)

Machine Manufacturer/Model/Nickname : [DCM / / 8S](#)

Date : [17/11/2020](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :

Arnaud Darcel 2020-12-17T15:19:37+01:00

BST eltromat FSE



Mathieu Cabelguen 2020-12-17T15:19:24+01:00

Customer

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Technical datas

Computer name : [SHS4100](#)

Computer description : [SHS4100](#)

Total Physical Memory : [4 GB](#)

Free Space in C Drive (System) : [11 GB](#)

Free Space in D Drive (Data) : [1.94 GB](#)

OS : [Windows Embedded Standard SP1](#)

Screen Resolution 1 :

Camera Type :

Computer Model / Image :

(*) Global Version : Current : [7.1.2](#) New : [7.1.2](#)

(**) **Remote Maintenance (Teamviewer)**

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [/v12](#)

*

OK/NOK/NA

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(***)	-	Image	☒	☐	☐
	-	iTrace	☒	☐	☐
	-	Save db	☒	☐	☐
	-	Screenshot from Application settings	☒	☐	☐

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

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Notes
