

On Customer Site

Visit Report

Reference :

Commande BSTe France : 222072 / SERV220822DT		Commande BSTe : E1297	
Customer :	Amcor Montreuil-Bellay	System :	iPQ Center
Customer Contact :	M. Michel Filliatreau	SN / WA :	ASO085968 / WA0021947
Customer Order number :	ND08956 / ND08990	Machine Nickname :	Roto 1

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	12/09/2022	13/09/2022	14/09/2022			
Travel To	4	0.5	0.5			
Start Time	14h00	8h30	8h30			
Lunch Time	0.5	0.75	0.75			
End Time	17h30	19h30	14h00			
Travel From	0.5	0.5	4			

Details	Installation et mise en service du système Powerscope et instruction IPQ.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Amcor Flexibles FR • Montreuil-Bellay, Petite Champagne, 49260 - Montreuil-Bellay](#)

Contact person at customer : [M. Michel Filiatreau](#)

Customer Mail & Mobile/Landline : michel.filiatreau@amcor.com / +33 2 41 40 24 14

System Type : [iPQ Center](#)

WA/ASO : [WA002947 / ASO085968](#)

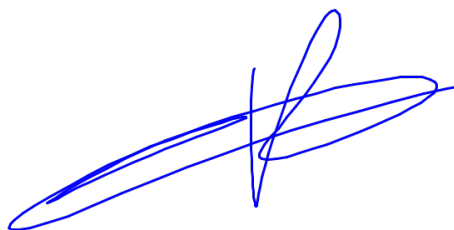
Machine Manufacturer/Model/Nickname : [Rotomec / Rotopak 3000-3ES / Roto 1](#)

Date : [14/09/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :

A blue ink signature of Richard Relin, consisting of several overlapping loops and a long horizontal stroke.

Richard Relin 2022-09-14T14:06:32+02:00

A blue ink signature of Michel Filiatreau, featuring a series of horizontal strokes with loops and a long horizontal line extending to the right.

Michel Filiatreau 2022-09-14T14:06:18+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [21947iPQ-Center1-1](#)Computer description : [iPQ-Center, WA21947](#)Total Physical Memory : [64 GB](#)Free Space in C Drive (System) : [37.1 GB](#)Free Space in D Drive (Data) : [95.7 GB](#)Free Space in E Drive (Log) : [50.4 GB](#)Free Space in F Drive (Protocol) : [7.27 TB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [DALSA P4 40Hz – Qty : 2](#)Computer Model / Image : [beg-BKA-BSTE03](#)Date : [2022](#)Boot = [F12](#)Global Version : Current : [2.17.7](#)

New :

TCU.x : Current : [1.12](#)

New :

WSX_3xx/WSC_4xx : Current : [1.9.5](#)

New :

PPS.3 : Current : [2.2](#)

New :

ILI-CTRL : Current : [1.4.3](#)

New :

Remote Maintenance (Teamviewer)IP address : [192.168.1.22](#)Subnet mask : [255.255.255.0](#)

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [512 446 938 / v15](https://www.teamviewer.com/fr/512446938/)

	OK/NOK/NA
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☐ ☒ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
- Screenshot from Application settings	☐ ☒ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

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Notes
